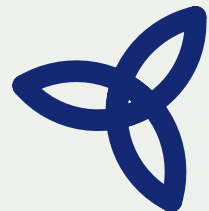


Australia's leading provider of residential and membership portals



Keyvision

Who We Are



Background



Our Mission



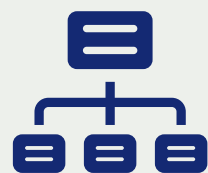
Methodology



Sustainability



Service Model



Tailored For



Engagement



CMS Solutions



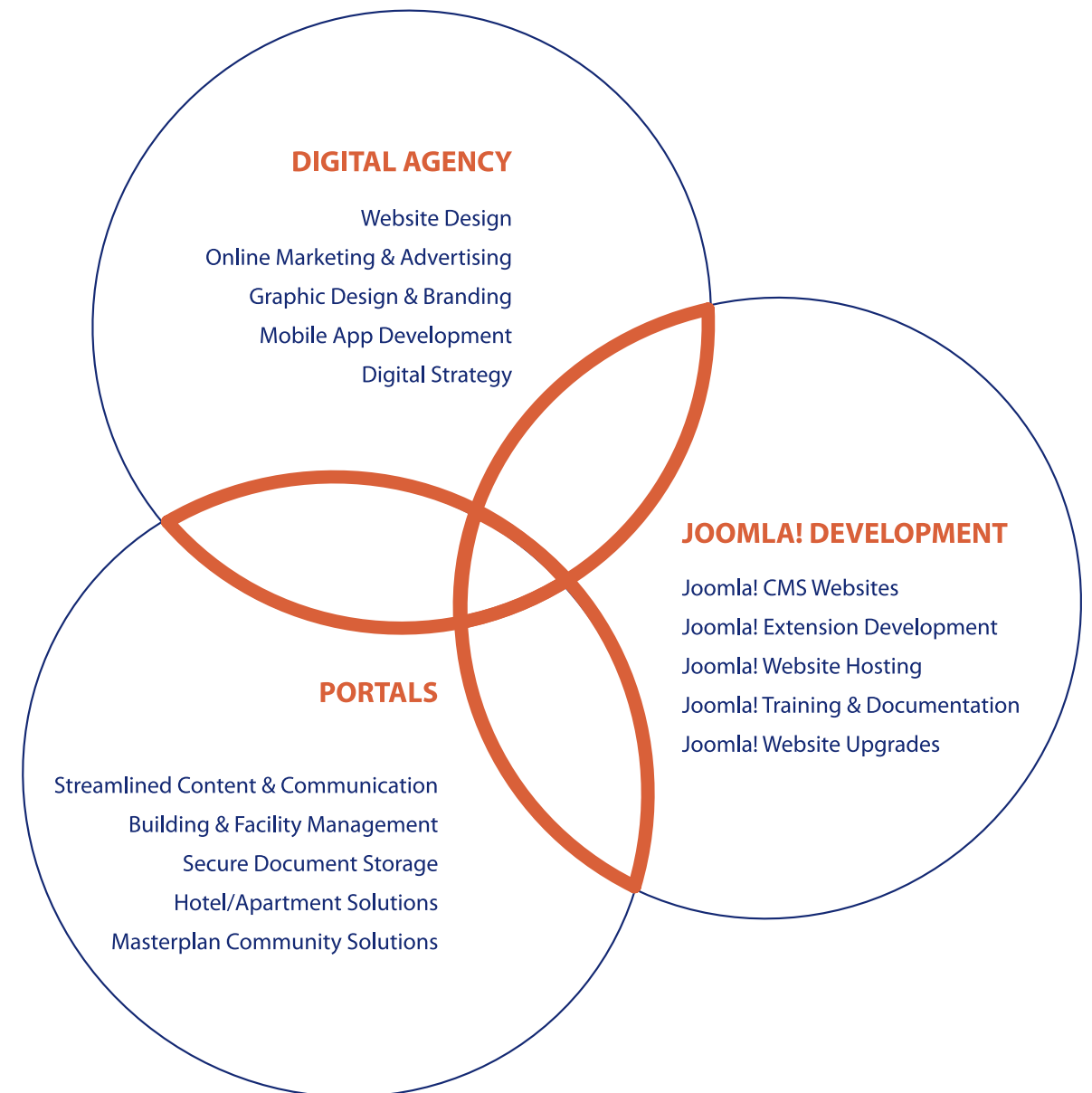
Who We Are

Keyvision is an integrated digital agency based in South Melbourne - Australia.

We specialise in the development of community and membership portals for residential communities, owners corporations, member organisations and associations, sporting clubs, schools, charities and not-for-profit organisations.

- Expertise in web design & development
- Community and membership portals
- CMS websites
- Online advertising & marketing
- iPhone/iPad & Android applications development
- Strategic consultation
- Content creation

Since 1998, we've shown leadership in the online and digital space through our development of Community Portals. Past and current clients include Hamton, Delfin, Lend Lease, Brookfield Multiplex, Villawood Properties, CRG (Commercial Retail Group), Stonehenge, Melcorp, OCM (Owners Corporation Management), South Australia LMC, Stocklands, Brookfield Residential.



Background

Keyvision was founded in 1997

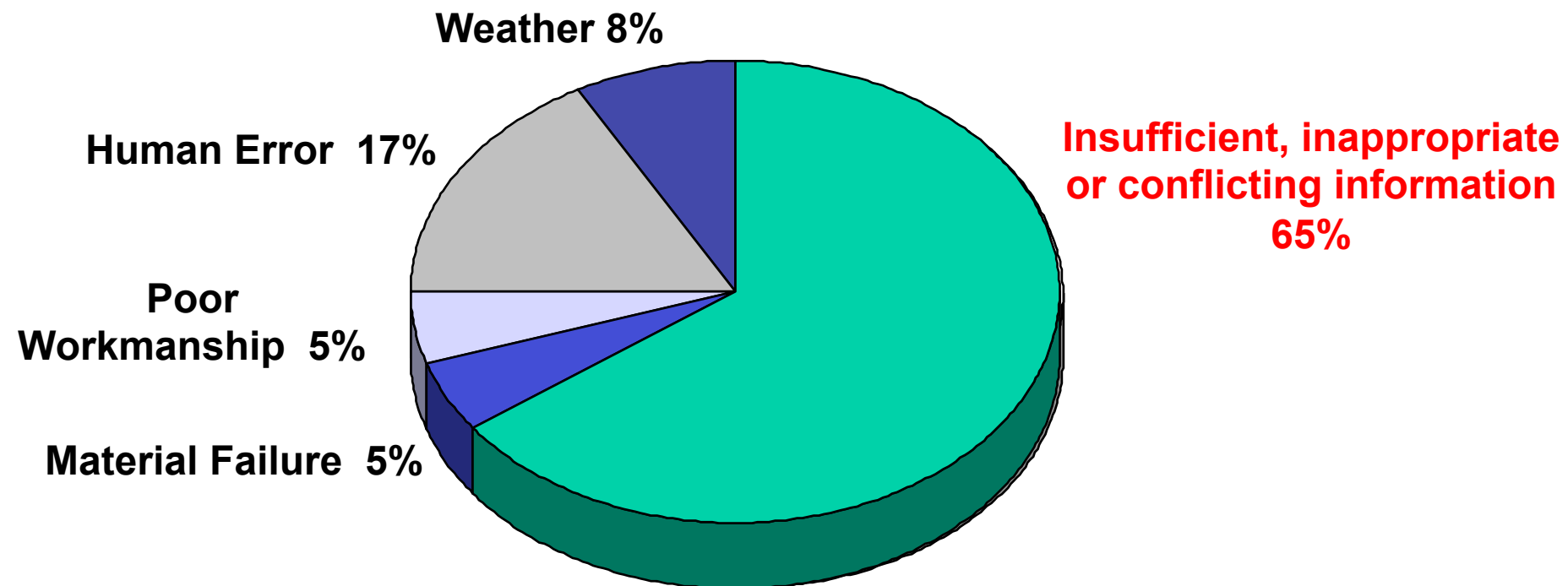
- Founded in 1997 by Mark Davis
- 25 year history as Managing Director, Stonehenge
- Searched the technological World for online Digital Home Manual application
- Discovered technology company, Resident Interactive in 1997
- Formed a strategic partnership to deploy Community Portal software to Australia
- Concept first tested at Williams Bay in 2000, expanded to service all Williamstown residents
- In 2009 Keyvision developed an extensive portal system utilizing the open source software Joomla
- Keyvision now have Community portals across many states in Australia



Our Industry Dysfunction

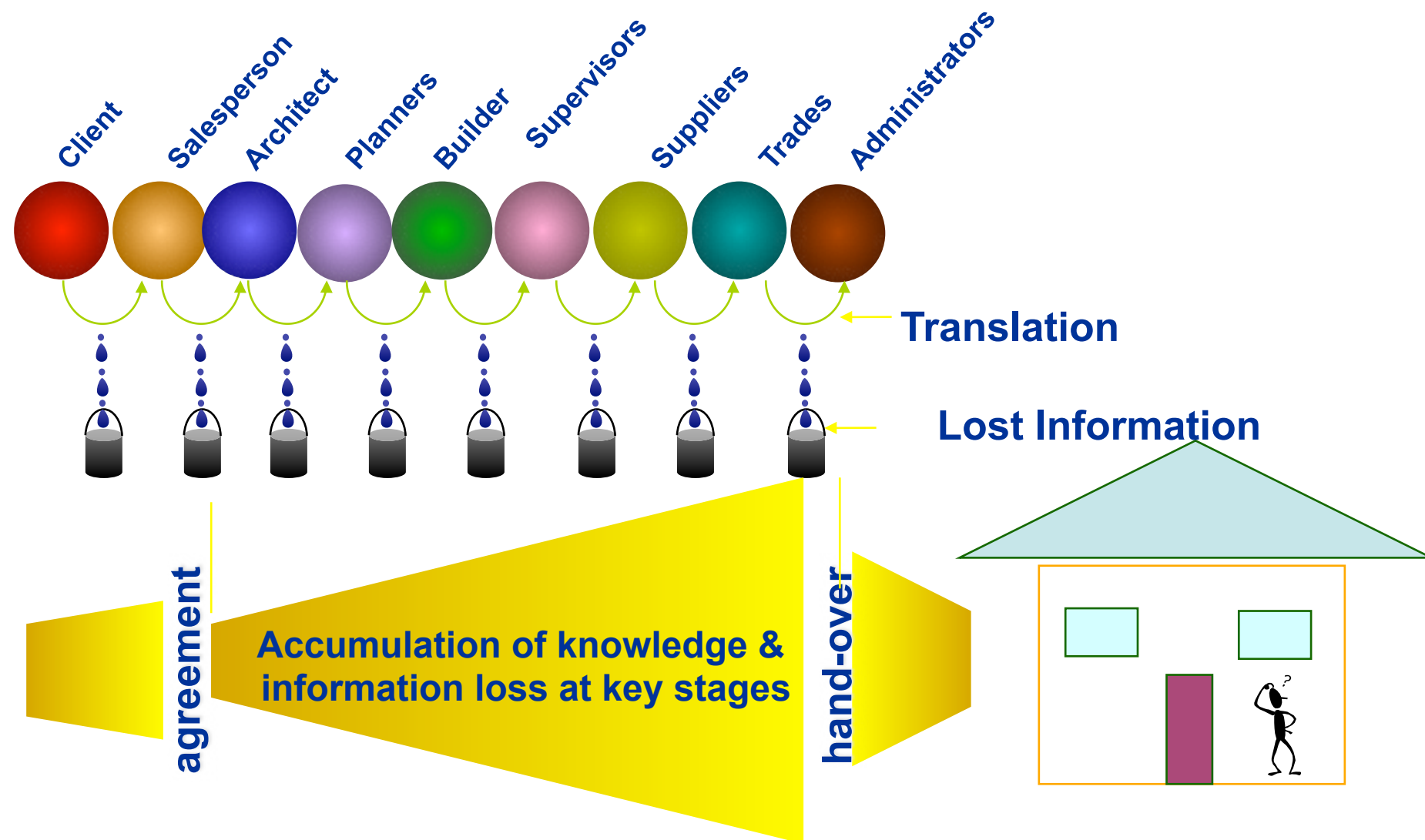
The CSIRO's examination.

- What elements created the most breakdowns in our industry
- Which were the key factors that impeded operations and eroded profits



Our Challenge

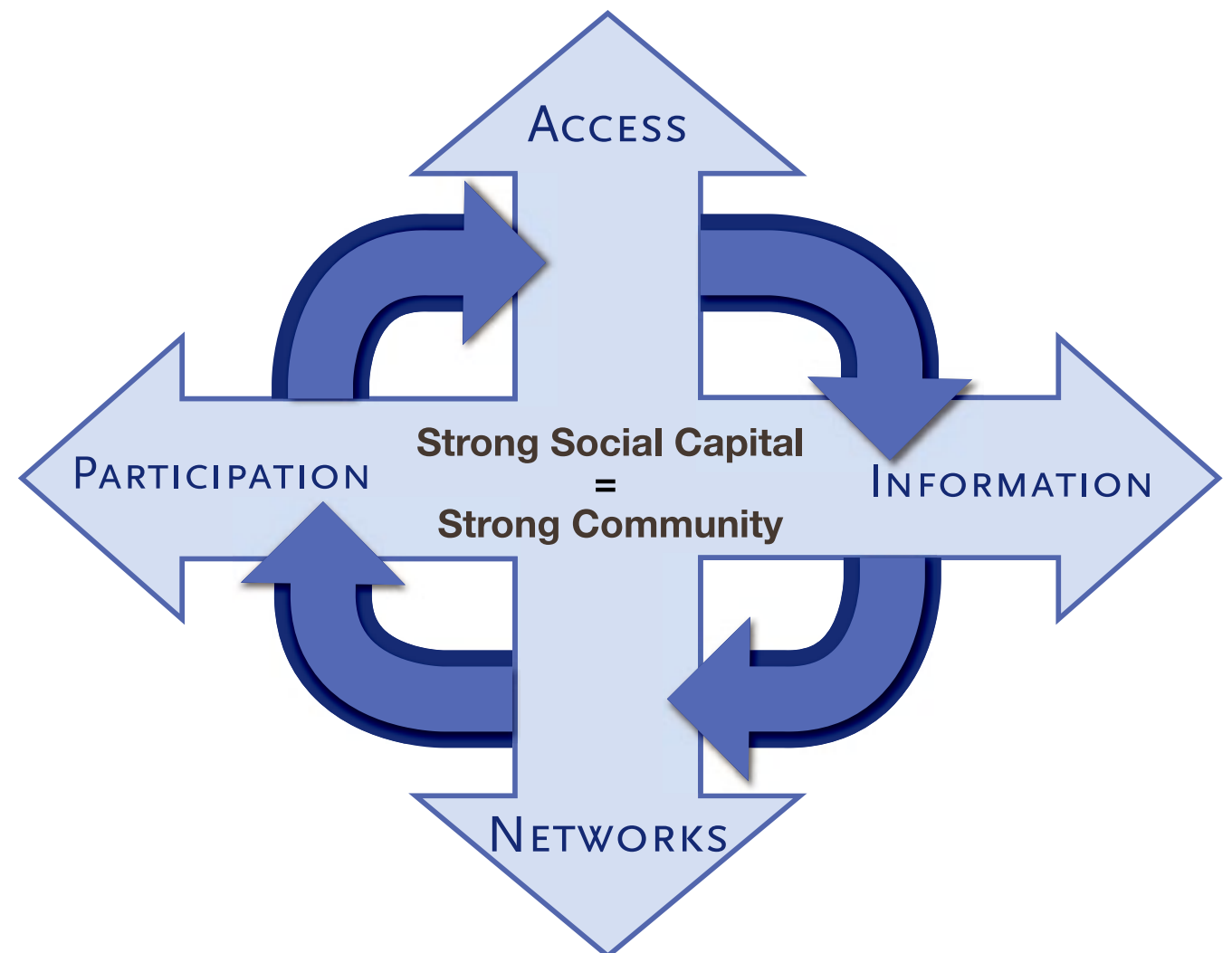
The building industry's traditional paradigm



Our Mission

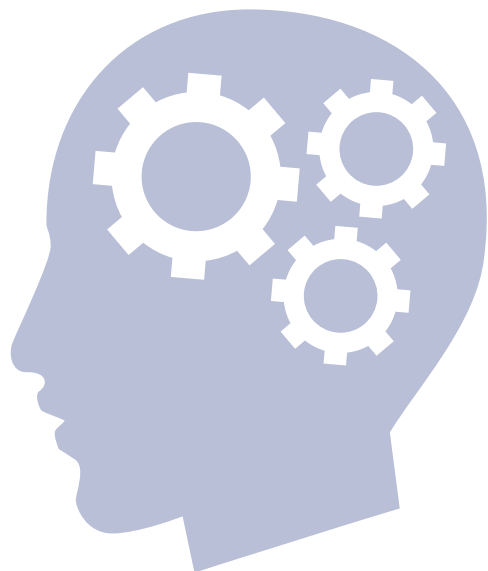
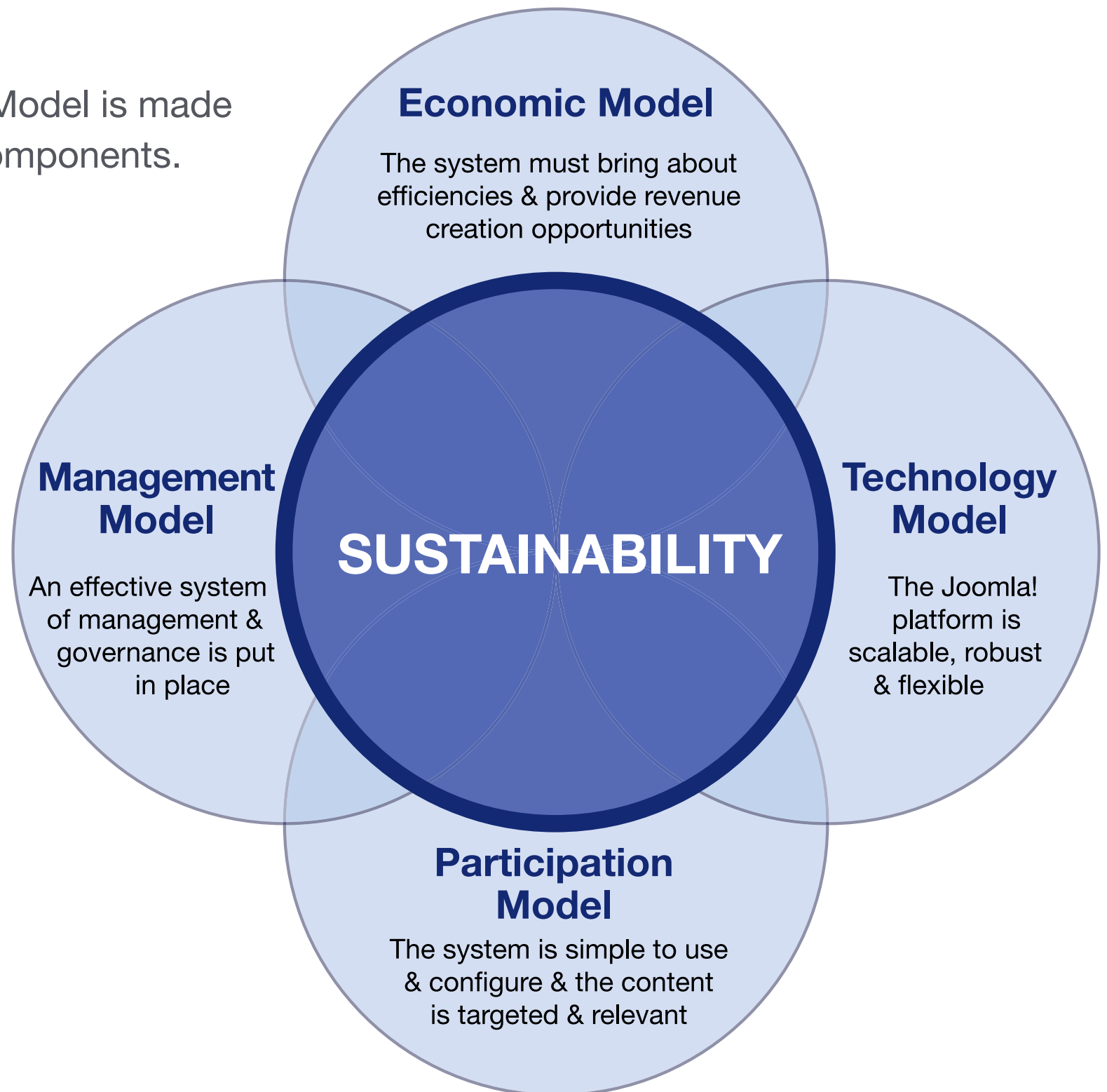
Connecting People, Creating Communities

- To inspire, encourage, and support local residents, businesses, group, associations, organisations, educational institutions, local government services, and non local stakeholders
- To improve communication
- Increase interaction, and thereby create an even stronger, more sustainable, and secure community.



Methodology

Our Community Portal Sustainability Model is made up of four essential interdependent components.



Sustainability Checklist

✓ Scalable Technology

- Joomla! based technology platform; industry recognised as the most scalable and robust platform of its kind.
- A proven track record of successful Community Portal implementations
- Customisable application platform, comprised of pre-built components enabling rapid deployment to specific needs and requirements

✓ Effective Governance

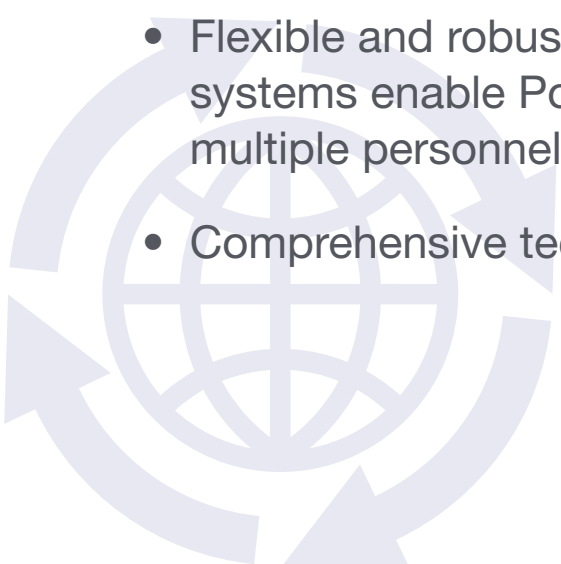
- Expertise & experience in establishing Governance Committee and Portal Management
- Flexible and robust content management and security systems enable Portal administration to be shared across multiple personnel
- Comprehensive technical support systems and services

✓ Financial Sustainability

- **Sustainable:** Sound costing model ensures continuing service standards
- **Flexible:** Various options can be considered to ensure long term sustainability
- **Affordable:** Efficiency benefits and revenue raising opportunities ensures system is cost effective

✓ Member Participation

- Applications are simple to use and administer requiring no technical expertise
- Enables personal profile management and 'opt-in' controls to ensure relevance.
- Effective implementation methodology including marketing, training and evaluation



Our Service Model



We provide and assist businesses and organisations in adopting new digital practices and procedures in order to improve their business outcomes



We provide our clients with expert advice in designing, implementing and marketing their business and its projects, specialising in Web and Online mediums.



We provide communication and information management solutions via Web technologies to communities, businesses, organisations and institutions.

Our Portals Are Tailored For

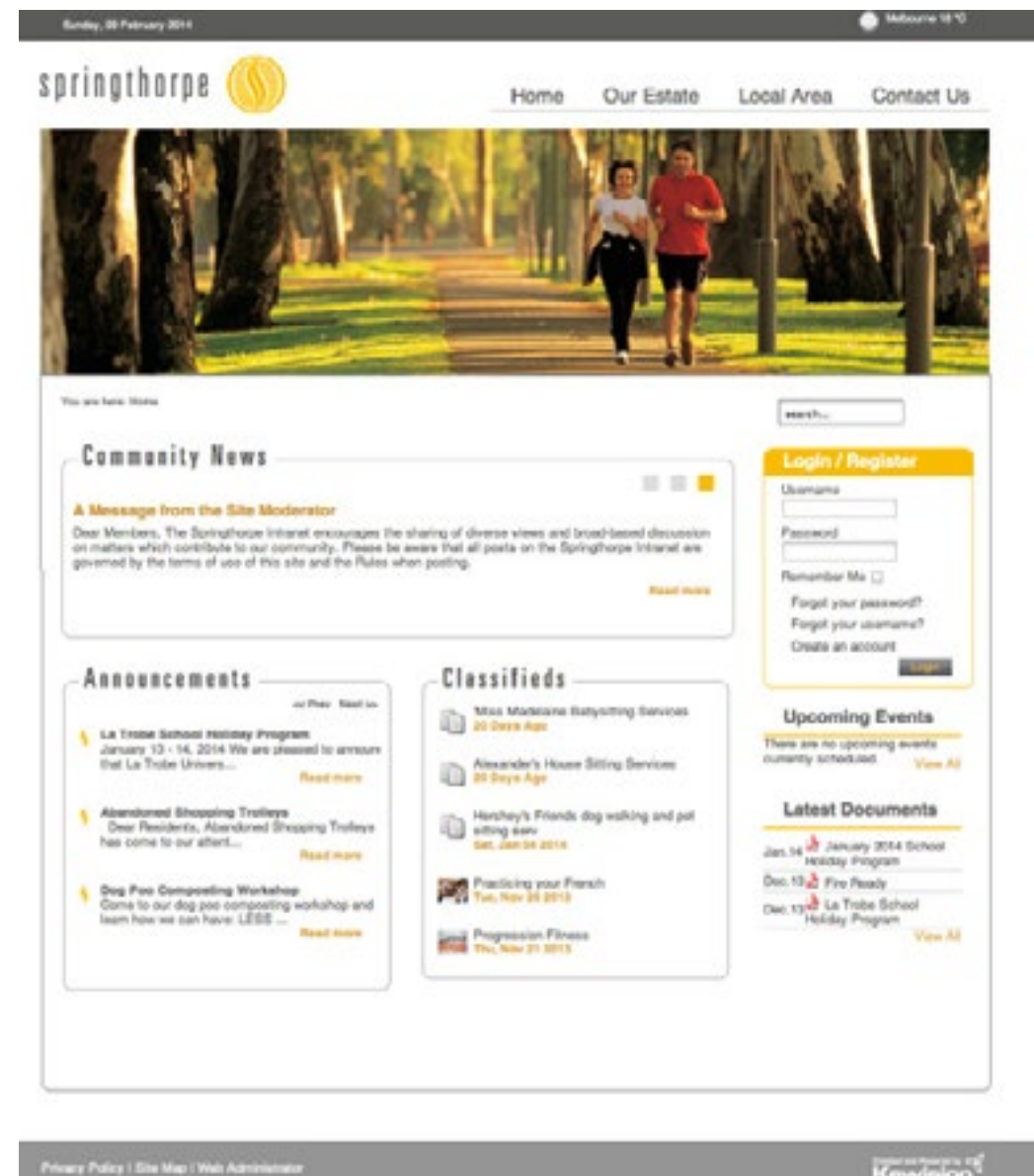
- Building Managers
- Owners Corporation Managers
- Residents
- Community Stakeholders
- Membership Organisations
- Concierge Services



15+ Years of Community Engagement

Residents have been forming valuable relationships via our Community Portals for over 15 years

- We provide an online space where members of a community can:
 1. Interact with each other socially
 2. Find out the latest information relating to their community
 3. Book communal facilities
 4. Access important documents
- Perfect for new communities wanting to facilitate interaction between their residents/members
- Established communities and organisations looking to create an online go-to point for their residents/members so they can access the latest information that is critical to them.



Springthorpe Online was launched in 2002

Our Open Source Content Management System Solution

The largest and most powerful CMS in the world that includes:

1.

Comprehensive portal system for managers / residents

2.

Greater customisation of company / community needs

2.

User friendly and mobile ready

4.

Freedom and flexibility

5.

Ultimate user experience fully customisable applications

6.

Superior CMS customization contributing to ensure ease of use

Portal Features

A selection of applications available on our portals.

Access Control 	Booking Systems 	Business Directory 	Classifieds 	Content 	Content Statistics 	Document Storage 
eNewsletter 	Events Management 	FAQ's 	Forms 	Google Analytics 	Graphic Design 	Groups Clubs 
Language Translation 	Lift/Lobby Screen 	Local Area 	Media Gallery 	Member Database 	News 	Paid Membership 
Registration Forms 	SMS Alert 	Social Media 	Support Tickets 	Surveys 	Weather/Date/Time 	

Access Control

Tailored access control solution that is both powerful & secure with customisable front end WYSIWYG editor

- Completely customisable
- Allows users to contribute/edit content only in certain sections
- Allows administrators, moderators, publishers and editors to be assigned to manage, publish and/or contribute to specified sections with in the portal.
- Customisable front end WYSIWYG (What You See Is What You Get) editor Varying Access Control Levels (ACL)

Public		
Manager		
Administrator		
Registered		
Author		
Editor		
Publisher		
Example group1		
Action	Select New Setting ¹	Calculated Setting ²
Site Login	Inherited	Allowed
Admin Login	Inherited	Not Allowed
Offline Access	Inherited	Not Allowed
Super Admin	Inherited	Not Allowed
Access Administration Interface	Inherited	Not Allowed
Create	Inherited	Not Allowed
Delete	Inherited	Not Allowed
Edit	Inherited	Not Allowed
Edit State	Inherited	Not Allowed
Edit Own	Inherited	Not Allowed
Example group2		
Super Users		

Article Permissions		
Manage the permission settings for the user groups below. See notes at the bottom.		
Public		
Manager		
Administrator		
Registered		
Author		
Editor		
Publisher		
Example group1		
Action	Select New Setting ¹	Calculated Setting ²
Delete	Inherited	Not Allowed
Edit	Inherited	Not Allowed
Edit State	Inherited	Not Allowed
Example group2		
Super Users		

Search User Groups	Search	Clear
Group Title	Users in group	ID
Public		1
Manager		5
Administrator	3	7
Registered	50	2
Author		3
Editor		4
Publisher		5
Zen	31	6
Zen Harmony	26	10
Super Users	2	8

Booking Systems

A booking system where time slots can be defined, categories for resources assigned and book-off dates for when a resource is not available

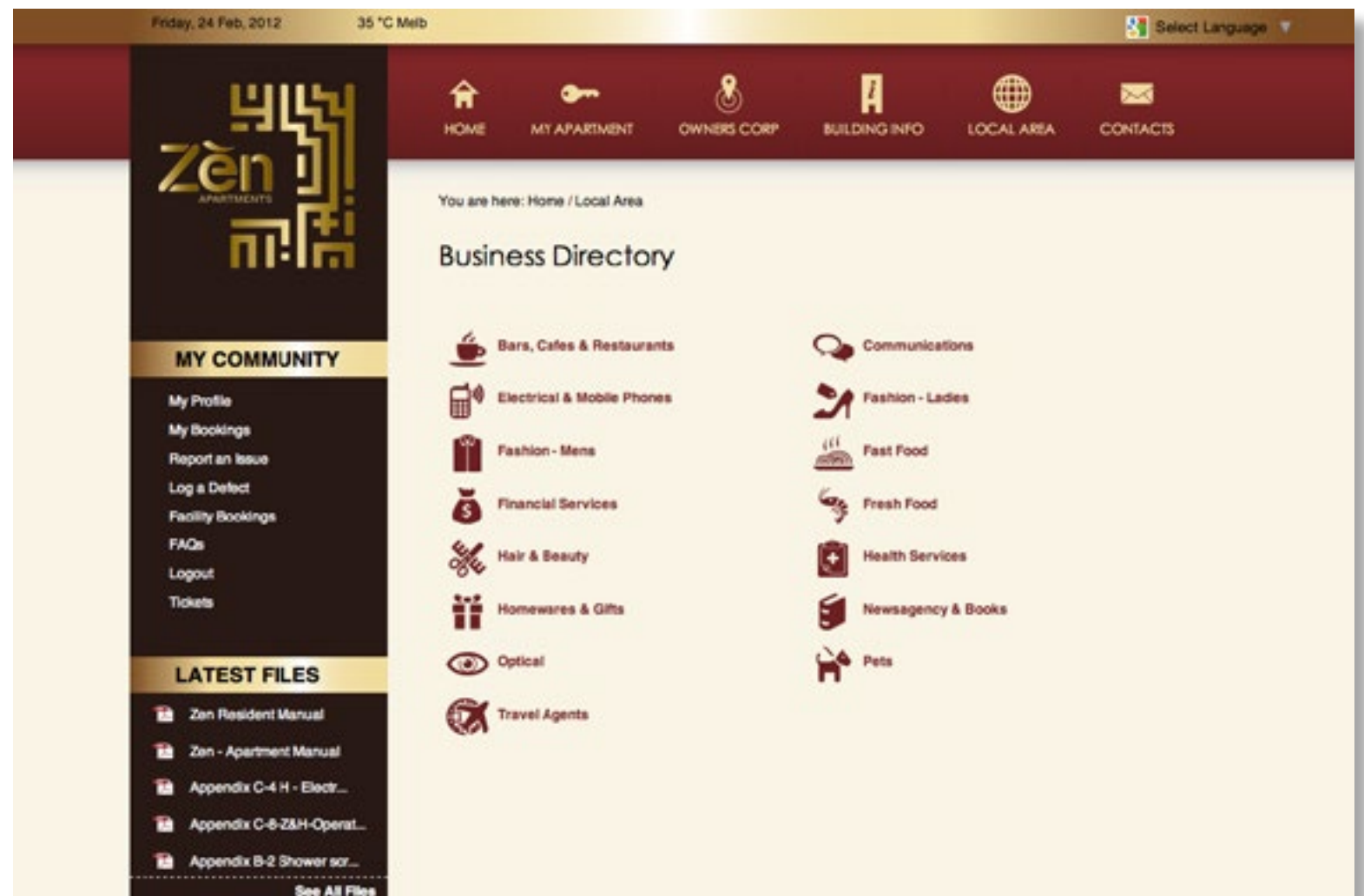
- Time slots can be defined
- Categories for resources assigned
- Book-off dates determined
- Email and SMS reminders available
- Maximum and minimum lead-times
- Limits on booking duration
- Simple booking administration interface
- Integrated payment system which allows members to pay through PayPal if a deposit or payment is required


A screenshot of the 'prima tower' booking system interface. The page has a dark header with the 'prima tower' logo and navigation links. The main content area is titled 'BOOKINGS' and includes a form for booking an amenity. The form has sections for 'YOUR DETAILS' (Full Name, Email, Apartment Number, Mobile Number), 'CATEGORY' (Level 9), and 'AMENITY' (Meeting Room 2). Below the form is a 'WEEK COMMENCING' calendar for 19-12-2014, showing a grid of days and time slots. At the bottom, there are 'TERMS & CONDITIONS' and buttons for 'Add to Booking' and 'Finalise Booking'.

Business Directory

Users can manage their own listings, configurable for any number of categories

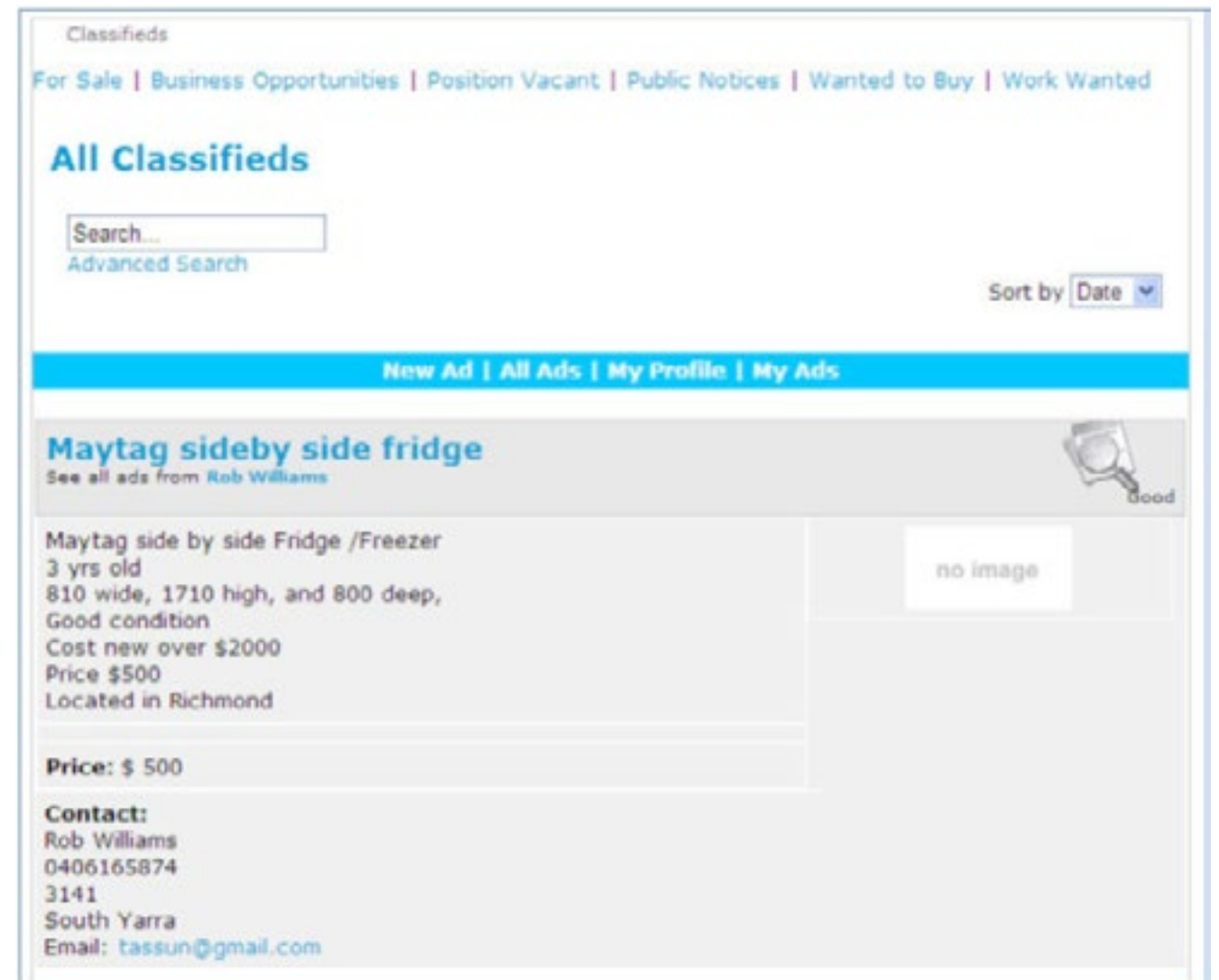
- Local business information
- Can be configured to allow residents to add and edit their own businesses
- 'Ratings' system option available if required



Classifieds

Buy and sell online

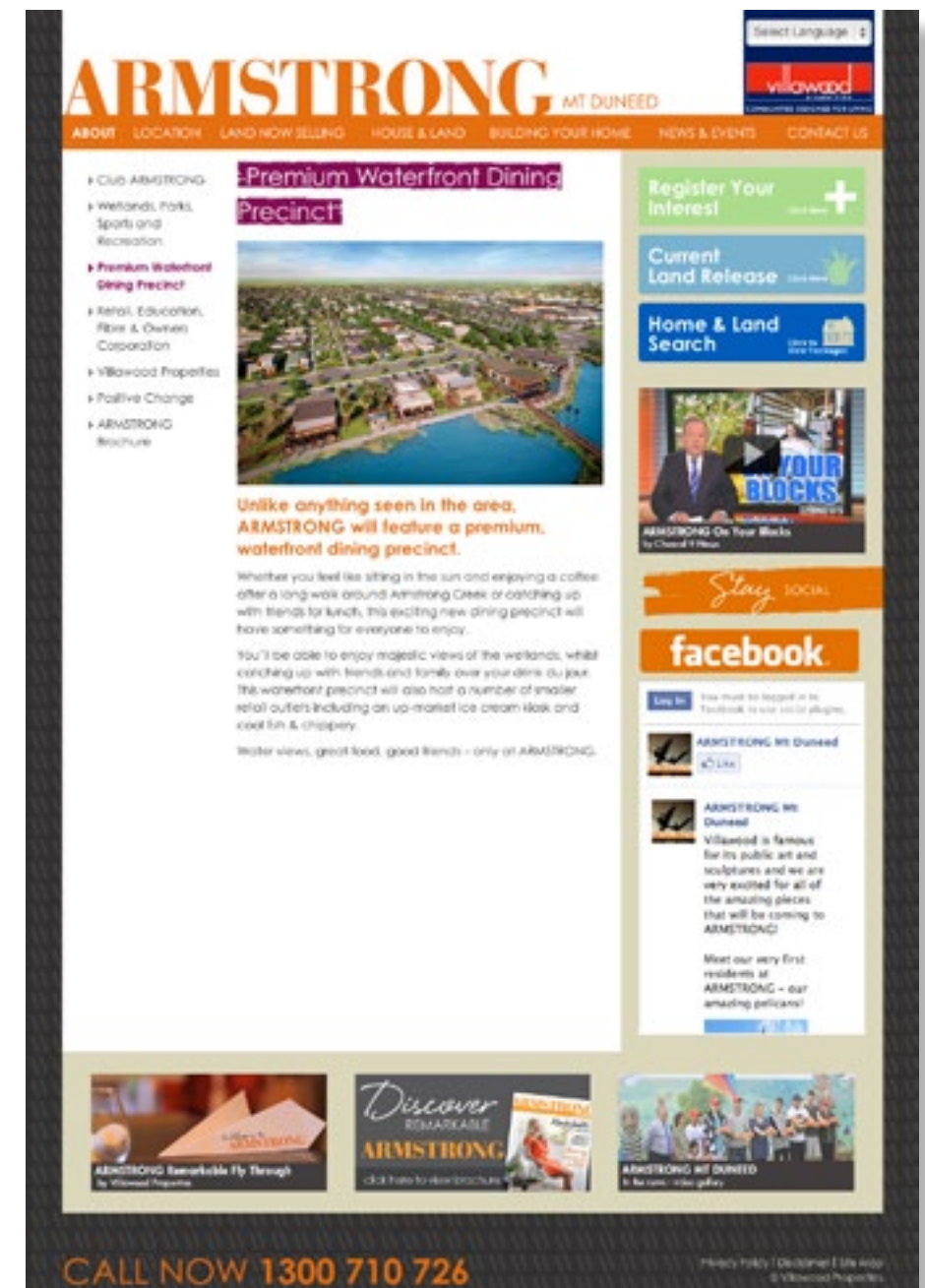
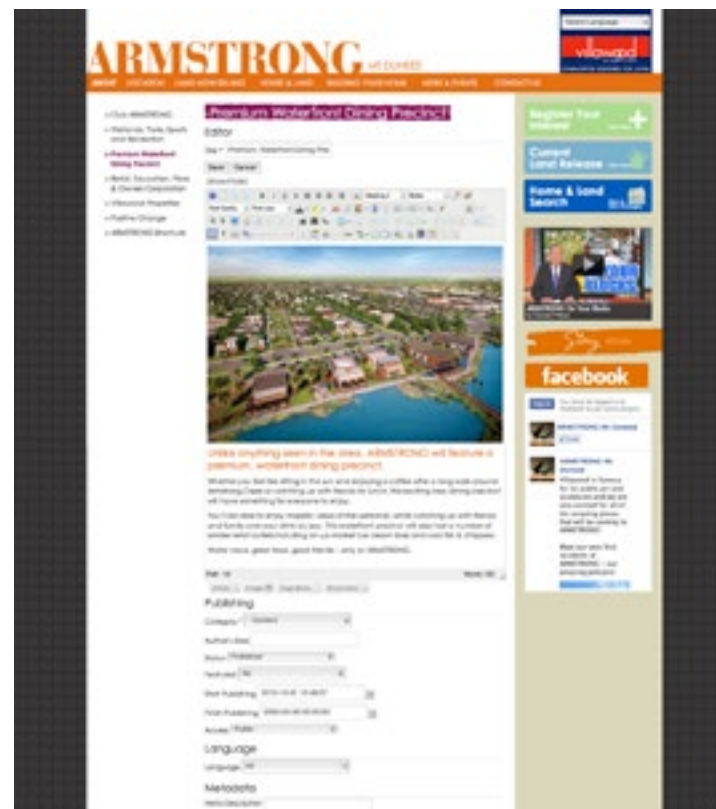
- Encouraged residents to buy and sell online.
- A comprehensive classifieds application featuring multiple categories for easy navigation, an image upload function, ad expiration settings, and users can edit/delete their own ads as required.
- The application offers members the ability to view and monitor the status of their items online through their members profile page for additional convenience.



Content

Edit standard web pages easily with our 'What You See Is What You Get' editor.

- Comprehensive & user-friendly Front End WYSIWIG (What You See Is What You Get) editor
- Designated users can be assigned to specific sections
- Allow editing by multiple users or to restrict editing
- Access control levels can also be set to offer varying levels of editing / publishing rights.

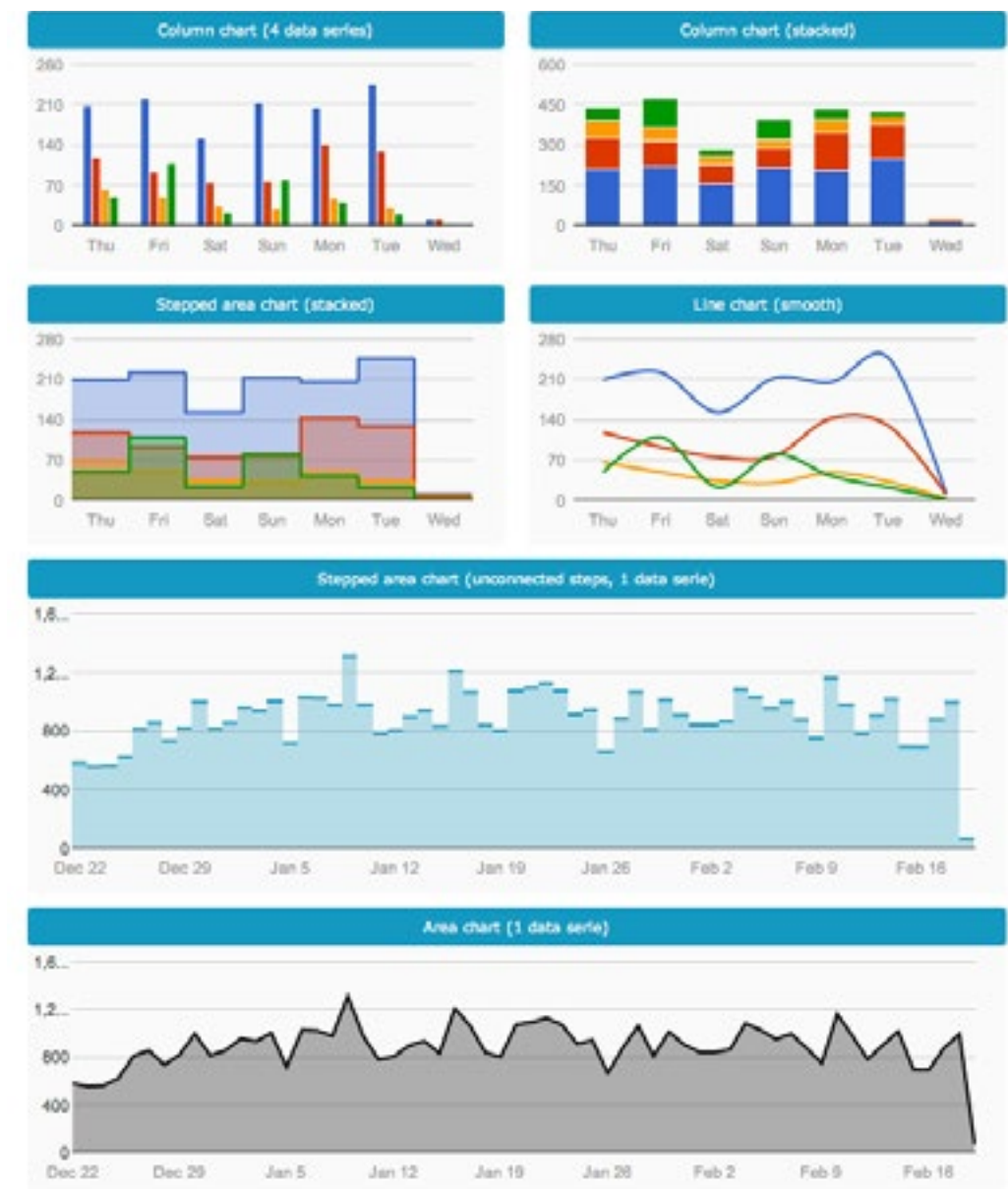
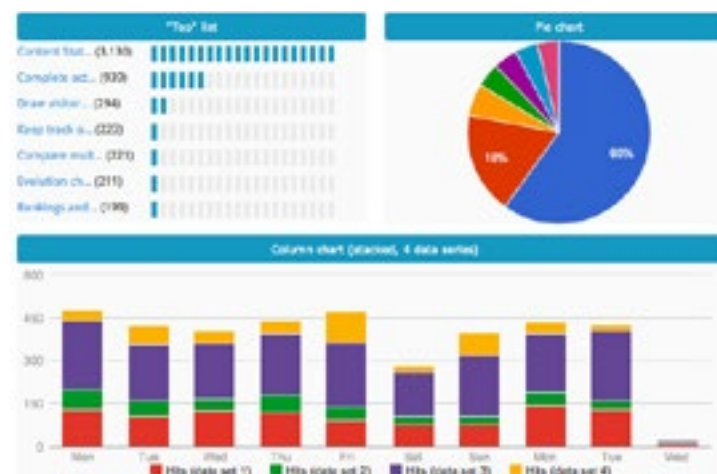


Content Statistics

Allows Administrators to track full user activity stream, know who did what, when and from where within your site.

Features include:

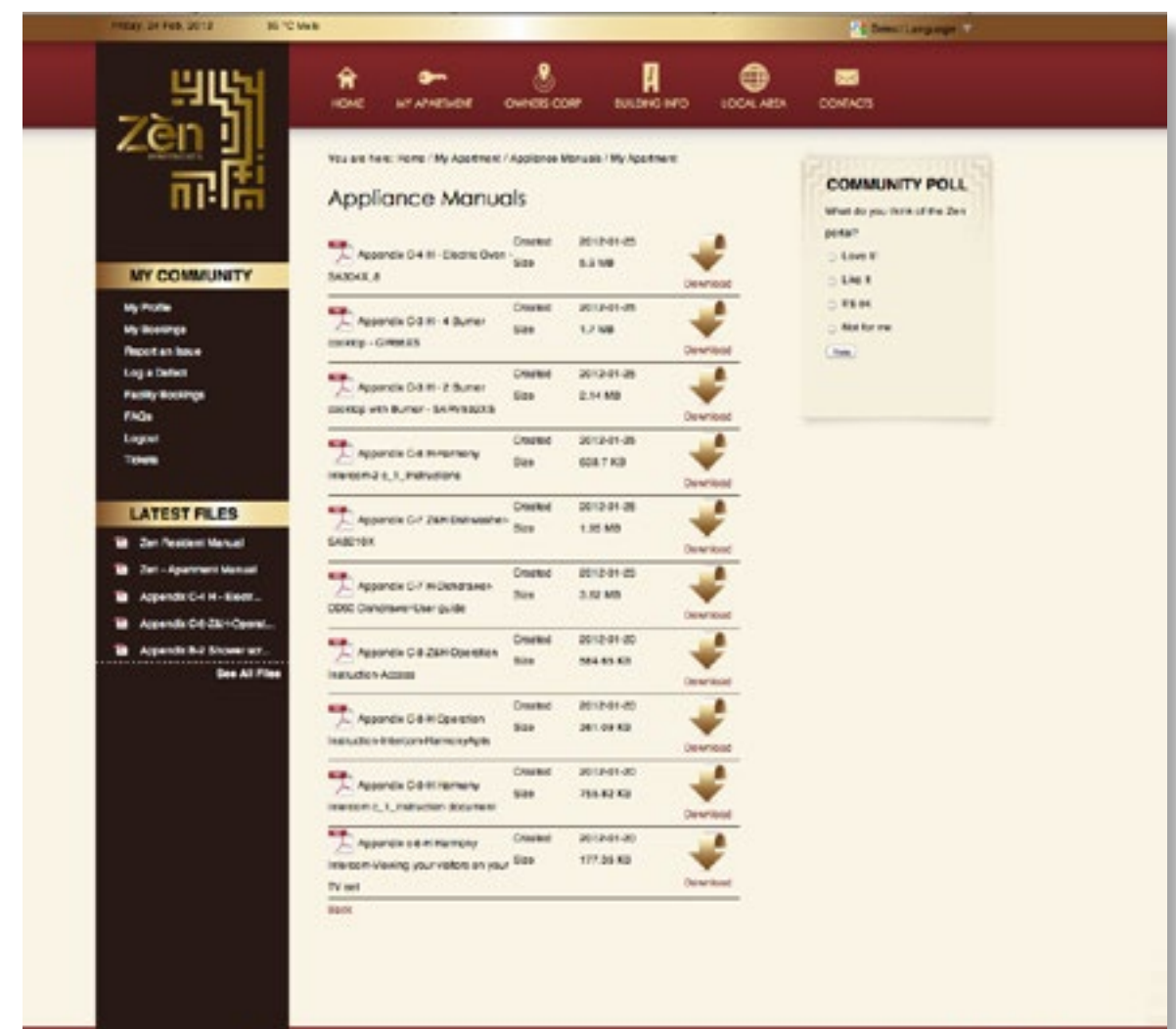
- Full Activity Logs
- Cross extension to display stats for Joomla extensions
- Evolution charts
- Advanced filter options
- “Top” rankings
- Bar Charts
- Pie Charts
- Area and line charts
- Interactive graphics
- Advanced Filter
- Track back-end activity
- Geo-location analytics



Document Storage

Secure document storage for important documents such as appliance manuals, meeting minutes, design guidelines etc

- Easily searchable, secure document repository storage of important / interesting files
- Files can be easily uploaded into folders and sub-folders by designated administrators
- Downloaded by only the types of user/groups you select to allow
- Secure folders set up sample: OC Rules, OC Minutes, Standard Forms, Previous Building Notices, Appliance Manuals & Instructional Videos and Apartment Specifications.



eNewsletter System

Provides a system for distributing eNewsletters to multiple distribution lists.

FEATURES LIST

- Create new subscribers
- Import users from any source
- Create multiple mailing lists
- Allows users to unsubscribe and sends an email notification to Admins plus an Unsubscribe confirmation email to the user.
- Can include personalised information
- Multiple templates
- Supports scheduling newsletters
- Supports images and attachments
- “View it online” capability
- Forward capability
- Create, Preview and Send eNewsletters from the front-end of the website
- Inserts website articles directly into the eNewlsetter
- View how many users opened the eNewsletter who opened it and when. How many users unsubscribed or forwarded the eNewsletter. How many emails bounced per mailout.
- URL tracker to track what links users have clicked
- Import / Export users and subscribe them to multiple Mailing Lists.



Event Management

A powerful event management application to manage all types of events including community functions, building inductions and fitness classes etc.

- Feature-rich event management calendar
- Manage Free & Paid Events
- Customisable Event Registration Forms
- Supports Group and Individual registration
- Deposit Payment option for each event
- Waiting List feature
- Member / Early Bird discounts
- And much more...

INDIVIDUAL REGISTRATION

Please enter information in the form below to process registration for event **Joondale Day 2010**

First name *

Last name *

Organisation *

Address *

City *

Country *

State *

Zip *

Phone *

Email *

Organisation *

Call Events? ☒ Yes ☐ No

Payment Method *

☒ Payroll
☐ Authorise.net
☐ Credit Card
☐ Other payment

Comments *

UP COMING EVENTS

Joondale Day 2010
 00-00-2010 11:00 AM
 Category: Joondale

Dropal Programming Course
 00-00-2010 12:00 PM
 Category: Dropal

Mastering Joomla 1.5
 00-00-2010 12:00 PM
 Category: Joomla

Event Collection
 00-00-2010 12:00 PM
 Category: Event Collection

Downs Working List Feature
 00-00-2010 08:00 AM
 Category: Joomla

EVENTS BY LOCATION

☐ GDA Office (4 Events)
☐ Operations Team Office (8 Events)

SEARCH EVENTS

SEARCH...

Select Category

Select Location

Community Living Online

Home About News Contact

'Exclusive portal for residents of Community Living communities'

You are here: Home / Mooroorkyle Induction Sessions / Mooroorkyle Induction Sessions

Mooroorkyle Induction Sessions

January 2013

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2	3	4	5	6	
7	8 4pm Induction Session	9 4pm Induction Session	10 4pm Induction Session	11 4pm Induction Session	12 9am Induction Session	13 9am Induction Session
	14 4pm Induction Session	15 4pm Induction Session	16 4pm Induction Session	17 4pm Induction Session	18 4pm Induction Session	19 9am Induction Session
	20 4pm Induction Session	21 4pm Induction Session	22 4pm Induction Session	23 4pm Induction Session	24 4pm Induction Session	25 9am Induction Session
	26 4pm Induction Session	27 4pm Induction Session	28 4pm Induction Session	29 4pm Induction Session	30 4pm Induction Session	31 9am Induction Session

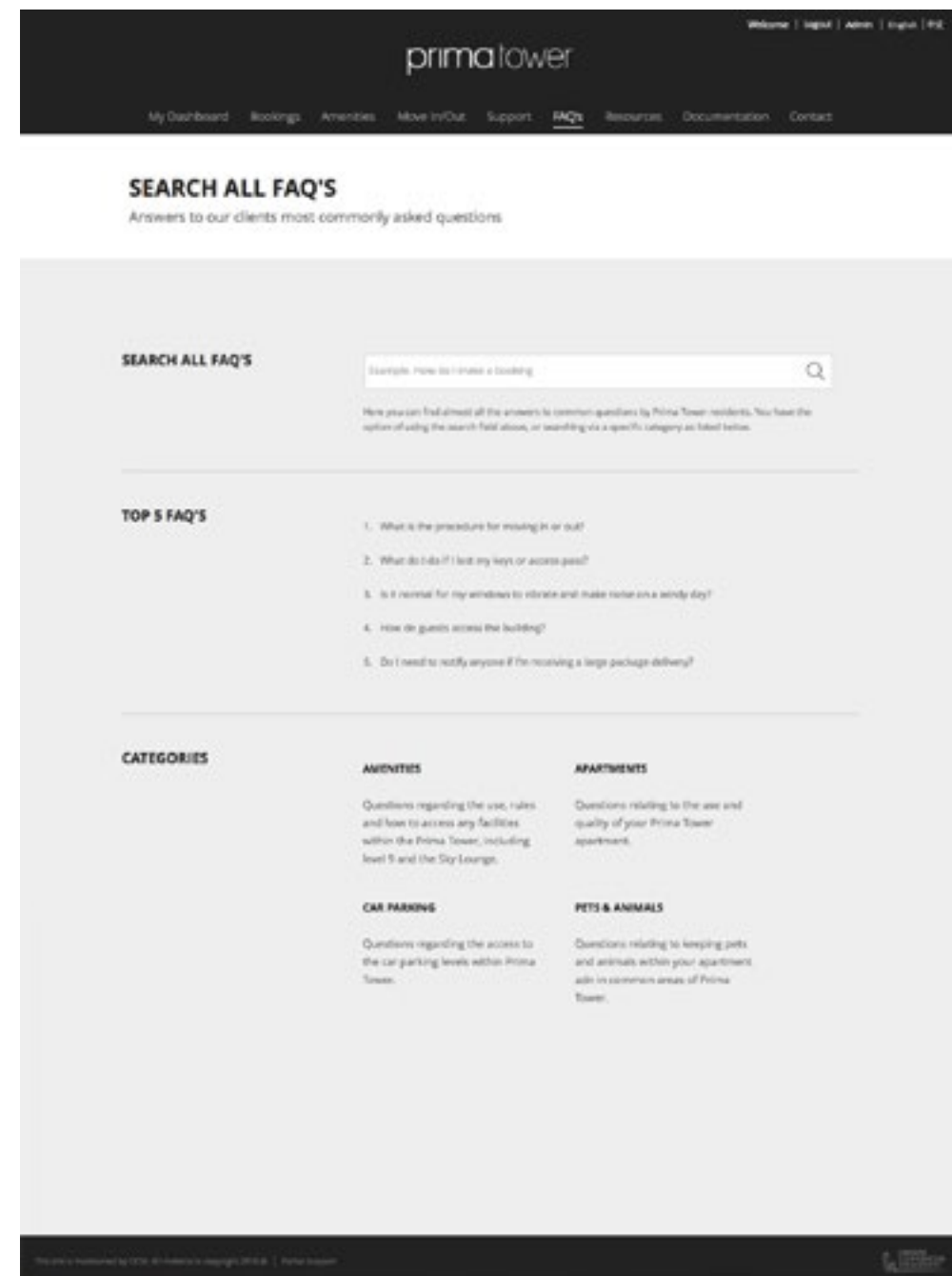
Admin Menu

Surveys
 Past Surveys
 Communities
 Test Event
 Add Announcement
 Add Documents
 Accounts Dashboard
 Send Emails

FAQs

Comprehensive & searchable FAQ application with attractive accordion-style menu

- Easy-to-use
- Comprehensive and readily available
- Integrated FAQ management system allows for FAQ items to be assigned to multiple categories
- Associated training documents uploaded
- Add/edit permissions set for individual users to regularly update FAQ content
- Accordion style module whereby answers to an FAQ open up with the rollover / click of a mouse.



Forms

Customisable forms application which allows data capture for various purposes, which is saved to a database and emailed to assigned administrators

- Manage communications with residents online and minimise administration costs
- Results submitted to a secure online database for easy retrieval
- Sent to a specific email address or multiple addresses
- Or exported into an Excel spreadsheet or CSV file for fast and efficient distribution.

Contact Eynesbury Online Website Administrator

Name:

Contact Phone:

Email:

Message:

Type the characters into the field: cJ,104

You are here: Home > House insurance

House Insurance Proposal

This proposal form is to be completed by lot owners who wish to add building cover for their own house situated in the Eynesbury Township to the Eynesbury Community Insurance policy underwritten by GRE Insurance.

This is a proposal for householder's cover listed on the Eynesbury insurance master policy CHU Policy #300297. This policy is a master Policy taken out for all listed properties within the Eynesbury Township.

Lot owners may CHOOSE to take up cover. It is not compulsory.

First Name:

Last Name:

Mortgagor:

House address:

Names of all owners as appearing on the Land Title:

Email address:

Is the property currently occupied? ☐ Yes ☐ No ☐ Not at the moment but it will be occupied within the next month

Level of cover for building: ☐ \$250,000 ☐ \$400,000 ☐ \$300,000 ☐ \$450,000 ☐ \$350,000 ☐ \$500,000

Have you ever had an insurance refused, cancelled, declined or special conditions imposed? ☐ No ☐ Yes (as indicated below)

Details:

Have you made a claim on your home insurance in the past 5 years? ☐ No ☐ Yes (details below)

Details of claim:

Duty of disclosure:

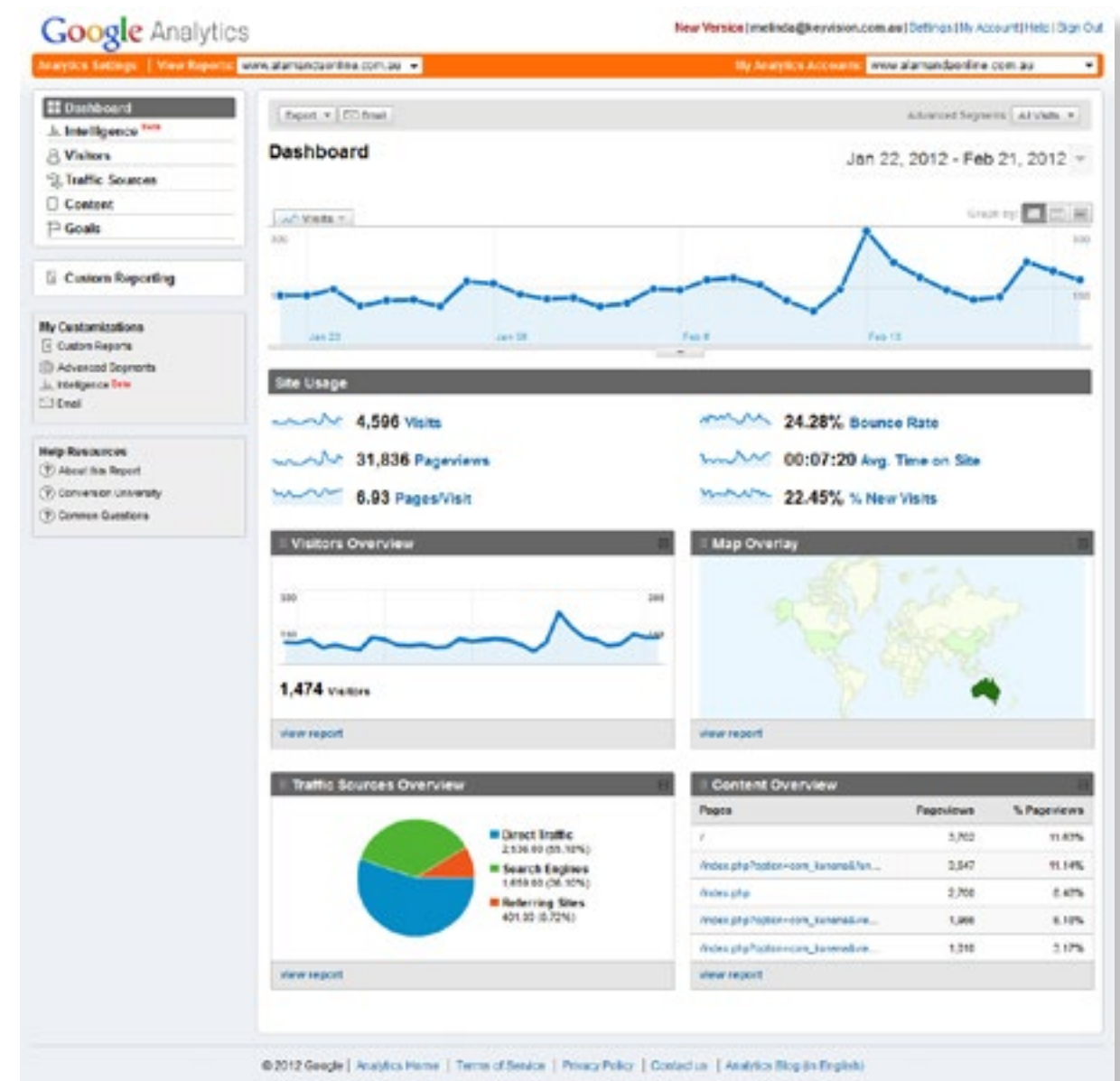
Declaration. This document is executed electronically and this section serves as my signature. ☐ By ticking this box I declare that I have answered all questions truthfully that this proposal forms the basis of a contract with the underwriter and that I have read the [Product Disclosure Statement](#) and the [Financial Services Guide](#) and that I understand the details of the insurance cover.

Type the characters into the field: U1vGn

Google Analytics

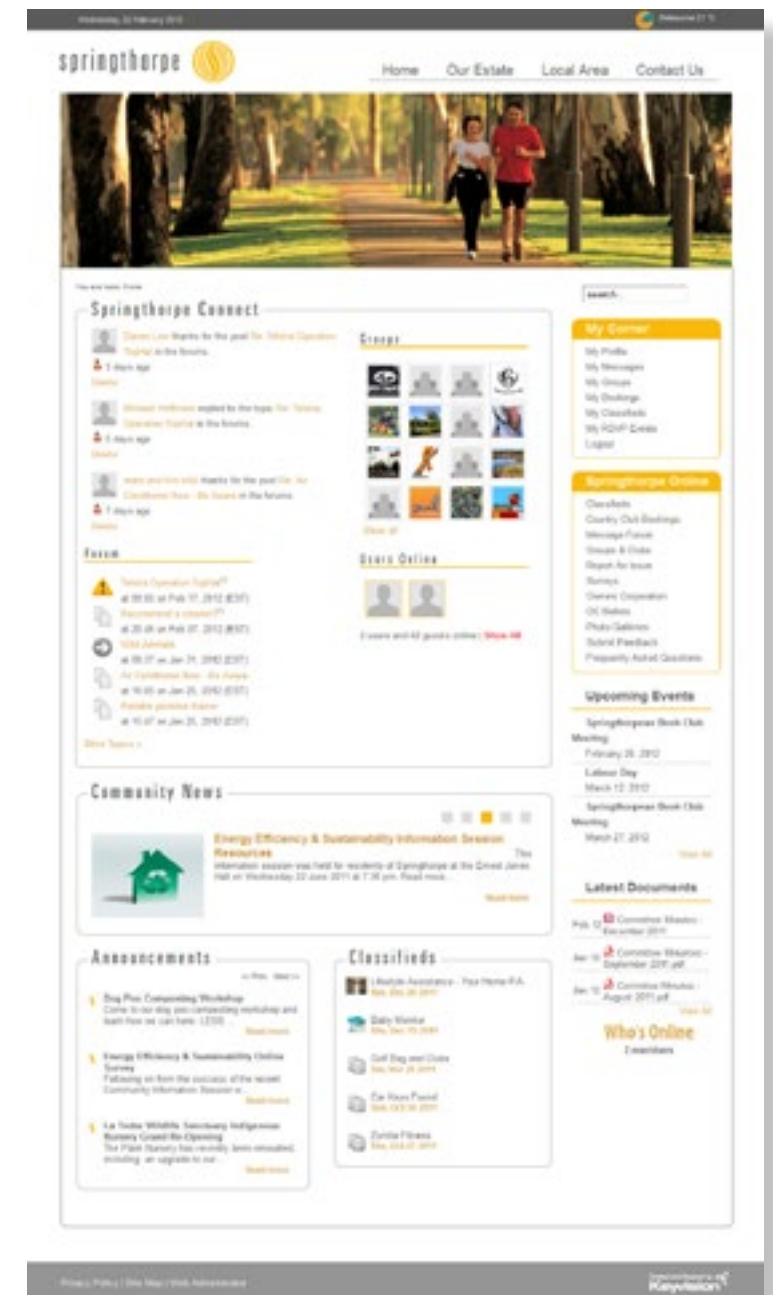
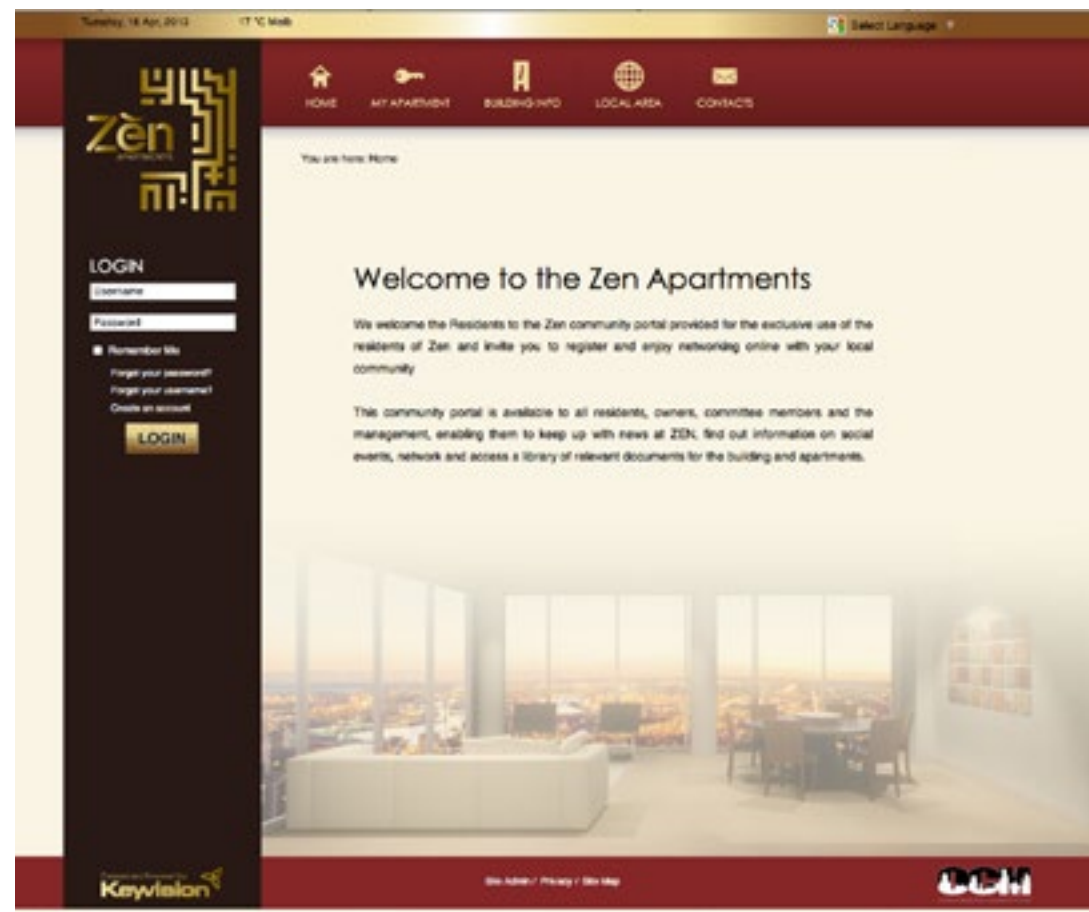
Full usage statistics that can provide scheduled reporting weekly, fortnightly or monthly

- Portals come integrated with Google Analytics
- Comprehensive reporting
- Reports can be scheduled to automatically report to designated community managers either weekly, fortnightly or monthly.



Graphic Design

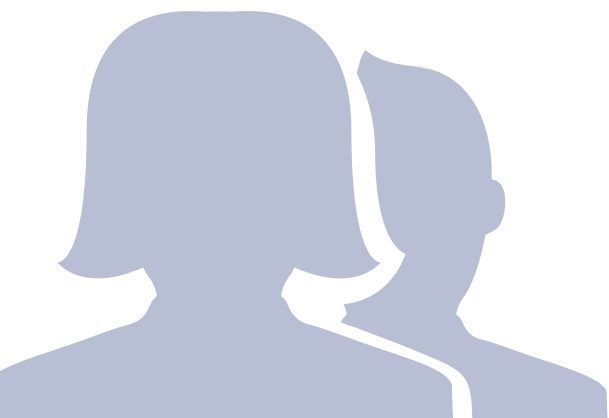
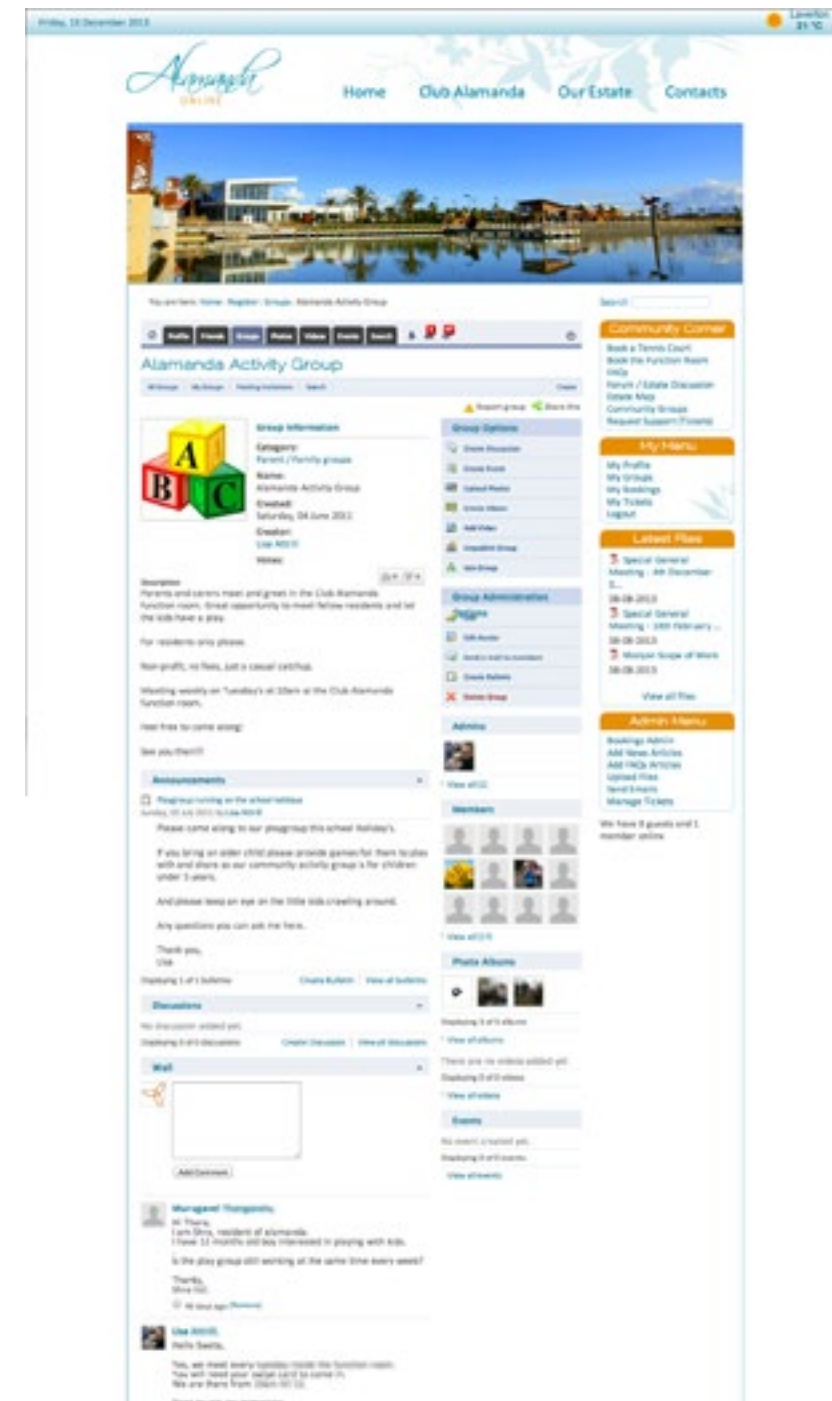
Custom designed templates based on your specific design, style guide and/or branding



Groups & Clubs

Local groups and clubs can have their own online area for social networking

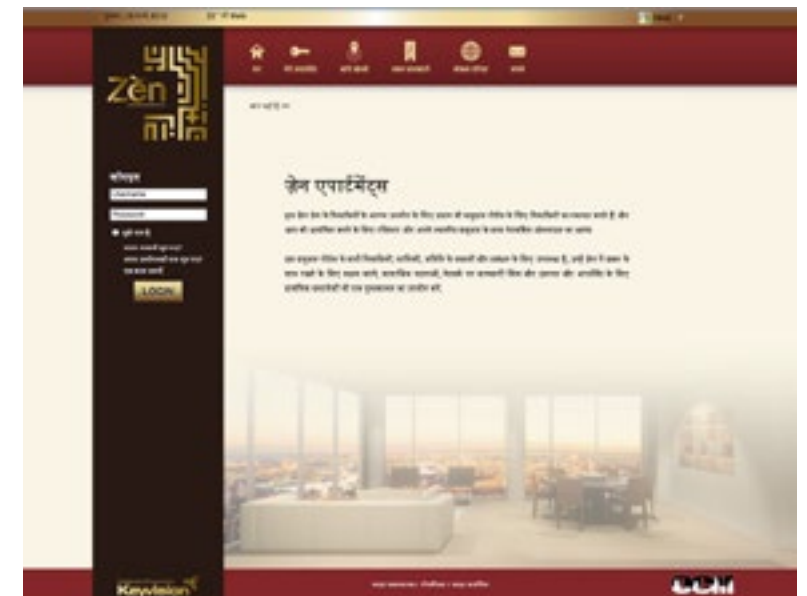
- Each group can be Private or Public
- Photos, videos and event sections
- Discussion board
- File sharing feature
- Communities interact on a more personal level



Language Translation

Allow non-english speaking members of your community to view the site in their own language.

- Instantly translate web pages into a variety of languages with just a simple click
- Over 60 languages available from which to choose.



Hindi



Chinese (Traditional)

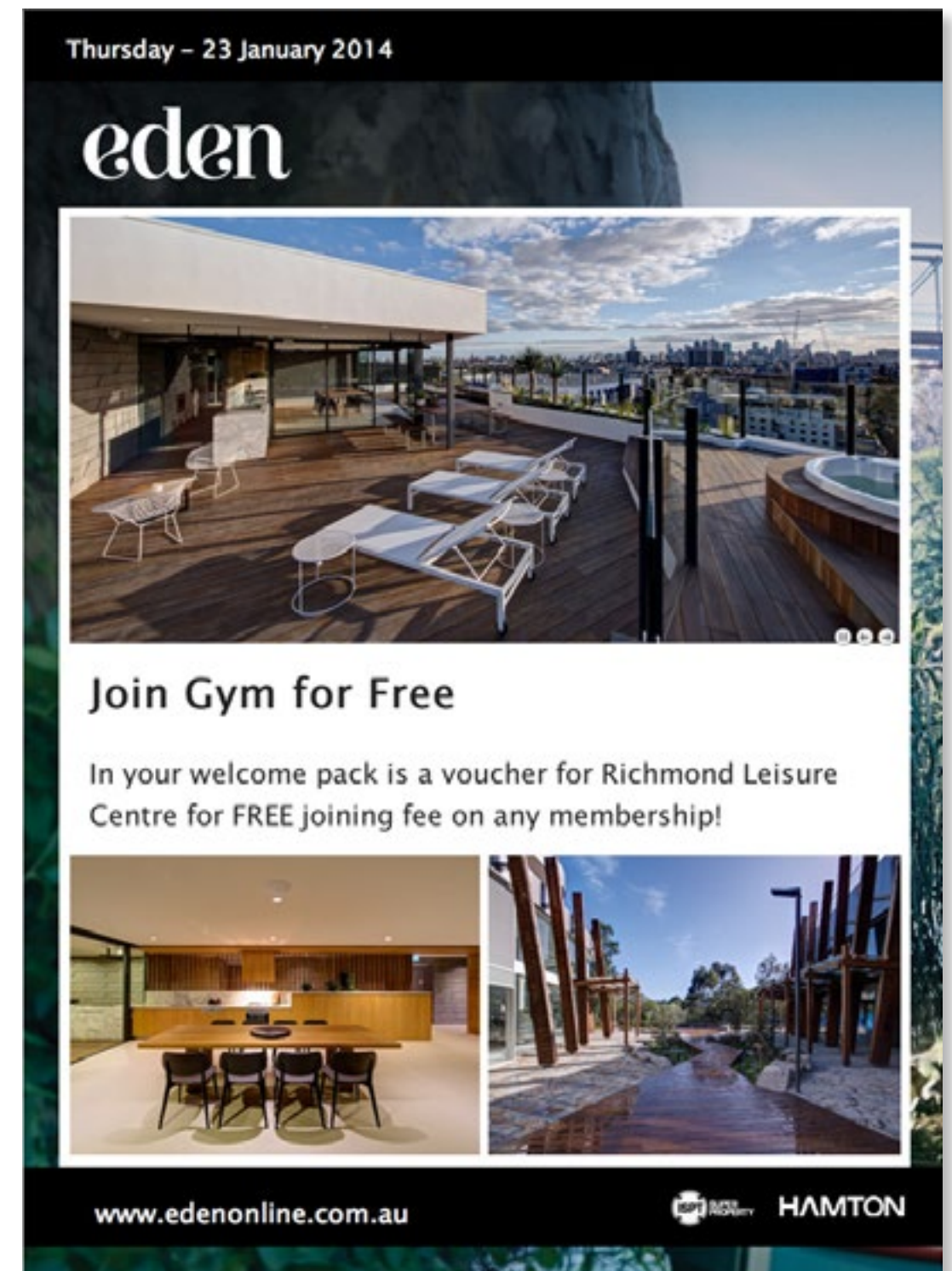


French



Lift / Lobby Screens

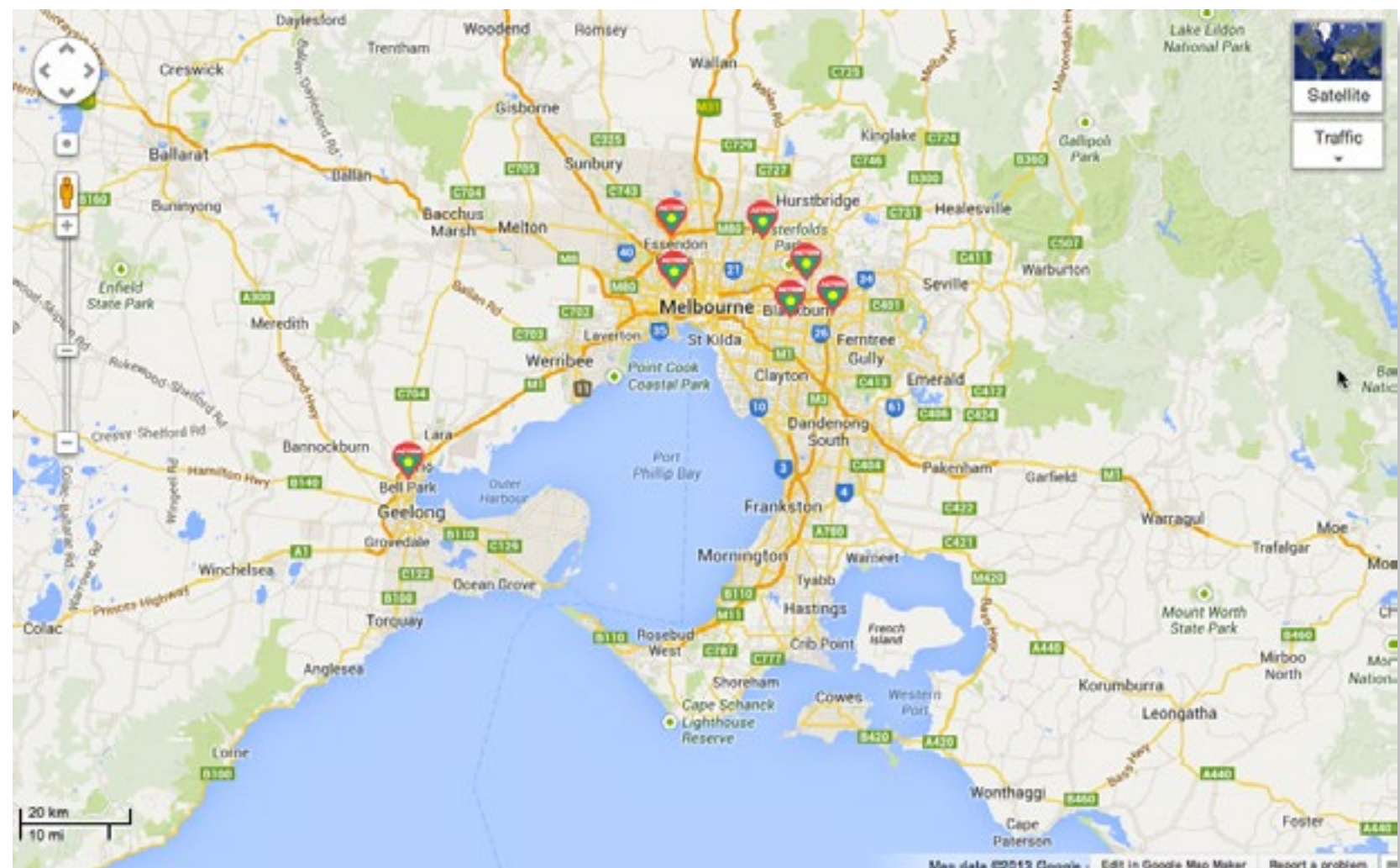
- Publish customised content from a relevant category of news articles for individual stratas
- Template designed to fit lift / lobby screens



Local Area

Local area content provides maps and information relating to transport, health, education & other relevant attractions and local features

- Customised Google map integration
- Or a graphic designed map
- Customised map markers



Media Gallery

This application allows for a gallery of media for images, audio or video

- Sophisticated Multimedia Gallery
- One centralised location to display a variety of media including images, music, and videos.




Member Database

Unlimited capture of member data upon registration with users able to edit their own member profile data

- Customisable membership database to collect and report on any fields of information as required
- Collection of data is undertaken when new members register to be a member of the portal
- Process can include mandatory fields of information that potential members must input prior to being approved by the nominated site administrator
- Designated administrators can access the membership database to monitor user activity and gather member profile information
- Members are able to access and edit their own member profile data so that their information is always current and up to date

Account Details Basic Information Contact Information Agent Details

Profile picture 

User status

User Name

E-mail

Name

Password

Verify Password

User Points

Block User ☒ No ☐ Yes

Receive System Emails ☐ No ☒ Yes

Registered Date 2009-07-31 04:07:29

Last Visit Date 2010-05-31 14:30:43

DST Offset 10

Back-end Language English (United Kingdom)

Front-end Language English (United Kingdom)

User Editor Editor - JCE 154

Help Site

Time Zone (UTC +10:00) Eastern Australia, Guam, Vladivostok

Account Details Basic Information Contact Information Agent Details

*Apartment Number

*Gender

Date of Birth 11 / 00 / November / 1974 YYYY

About me Keyvision - Site Administration

Society South Yarra

Site Menus Content Components Society Extensions Tools Help

Version 1.5.16

Logout Delete Edit New Map

User Manager

#	Name	Username	Logged in	Status	Group	E-Mail	Last Visit	IP
1	Aaron Talone	aaron.talone		✓	Registered	aaron.talone@gmail.com	2010-05-27 10:07:29	100
2	Allen Cooley	allen.cooley		✓	Registered	allen@alencooley.com	2010-05-27 13:00:41	100
3	Administrator	keyvision-000	✓	✓	Super Administrator	support@keyvision.com.au	2010-05-31 14:30:43	62
4	Alan Price	alanprice		✗	Registered	alan_price123@hotmail.com	Never	107
5	Amanda Popel	ap		✓	Registered	amanda@popel.com.au	Never	104
6	Andi Harding	andi7201		✓	Registered	harding_andi@hotmail.com	2010-05-26 12:04:05	226
7	Arantxa	Arantxa		✓	Registered	arantxa@arantxa.com	2010-05-26 14:20:52	211
8	Andrew Wood	Andrew		✓	Registered	andrew@andrew.com	2010-05-26 17:16:45	226
9	Angela	Angela		✓	Registered	angela.c.dickson@gmail.com	2010-05-31 11:54:08	207
10	Audrey Chamberlain	Audrey		✓	Registered	audrey@chamberlain.com.au	2010-05-25 14:10:45	100
11	Bruce Villalva	Bruce		✗	Registered	Bruce@villalva.com	Never	100

Internet | Protected Mode Off

News

Blog-style News Gallery with 'Latest News' module & front-end editor

- Publish important community information and alerts to the home page of the portal
- Create and edit announcements quickly and easily from the front end
- Can include text, imagery and media content
- Announcements can also be distributed to an email distribution list of all registered users

Announcements

Eynesbury Rebate Form
01 Nov 2011

Conveyance Allowance
23 Feb 2012

Bacchus Marsh Kindergarten Vacancies
15 Feb 2012


Community garden
13 Feb 2012

Clean Up Australia Day 4th March
02 Feb 2012

[More Announcements](#)

Australia Day Breakfast and Awards

Saturday, 04 February 2012 12:10




What a wonderful turn out to the Australia Day Breakfast celebration at the Phil Renkin Centre in Two Rocks, many of whom turned up well before 8am to line up to receive as always... a fully cooked breakfast consisting of eggs, bacon, sausages baked beans, tomato and toast, sipping early morning tea, coffee or orange juice.

A very big thank you to all the volunteers who arrived very early to provide such culinary skills which was so very well received.

[Read more...](#)

Steel Bumpers and Bikes at the Park

Tuesday, 31 January 2012 16:14




Over the weekend of 21st and 22nd January, the Yanchep National Park played host on Saturday to a gathering of cars from the days when Chrome was King, and a follow up gathering on Sunday when Bikes just had to be BIG.

[Read more...](#)

The Capricorn Fair is coming

Sunday, 18 December 2011 16:05



Performers, artists, craftspeople, food producers and traders are invited to become part of the sixth annual Capricorn Festival at Yanchep on Saturday March 10, 2012.

Organisers are calling for expressions of interest for the event that will be held from 1.30pm-6.30pm at Old Nursery Park in Yanchep.

Capricorn Yanchep chief executive officer Russel Perry encouraged people to be a part of the Festival.

"Community involvement is what makes the Capricorn Festival such a success, so please get involved," Dr Perry said.

There are many opportunities for community participation such as staging an activity or event, running a stall or selling food or drinks, among others."

[Click Here](#) to read more about an Expression of Interest.

[Click Here](#) to download an Expression of Interest form.

More information is available from Rebecca Anderson by email on randerson@creatingcommunities.com.au or by calling 9284 0910.

NEWS

Paid Membership

Fully customisable and efficient application that handles all secure online payments.

- Automate the collection of any fees or payments
- Manage members at a glance, see all members registrations, and registration levels, see subscription fees paid, automatically issue invoices etc...
- Save countless hours of administration time in collecting and maintaining membership fees.



My Dashboard

#	Plan Name	Period	Total
1.	Professional No-Status	Not Activated	\$ 200.00
2.	Basic Subscription - Active	Life Time	\$ 0.00

Quick Links

[Subscribe](#)
[Logout](#)

Wallet

\$ 0.00
(Available Balance in Wallet)
[Recharge Wallet](#)

Joomla User Type

Registered
Author

User Deatll

Shipping Adress
Contact me before shipping
Work Phone
Mobile Phone
Reference
Website
[Edit](#)

Registration Form

Manage communications and minimise administration costs

- Sophisticated Registration Form process
- Configured to capture an unlimited number of custom fields
- Data is saved in a resident database that can be accessed by any authorised administrators
- Users batch loaded and residents can update and manage their own information
- Resident registration approvals
- Once approved residents can be directed to a dedicated page to undertake following processes e.g.:

1. Pay their Bond for common area facilities
2. Complete a Gym Induction
3. Connect their Power
4. Book their Move-In
5. Connect their Internet

The screenshot displays the 'Register new user' form for 'Society Southyarra'. The form is organized into several sections: 'Basic Information' (Apartment Number), 'Contact Information' (Mailing Address, How many POBs, How many vehicles, Storage Cage Number, Phone Number, Agent's Name, Agent's Email), 'Vehicle(s) Information' (Vehicle(s) Registration, Vehicle(s) Registrations, Car Space Number, Make and Model of Vehicle(s), Colour of Vehicle(s)), 'Emergency Contact Person Details' (Name, Relationship, Cell, MO (112), Mobile, Additional Medical Info), and 'Pets Information' (No. of Pets, Type of pet(s), Other, Pet Registration No(s), Name(s), Pet Owners Yes/No). A 'REGISTER NOW' button is located at the bottom right of the form. The page also features a header with the company logo, a navigation menu, and a sidebar with a calendar and other site information.

SMS Alerts

- Notify residents when they have made a booking via the various Booking Systems
- Please Note: The SMS Alerts system will require integration with a telecommunications provider with a cost incurred per SMS at a rate set by the selected provider.

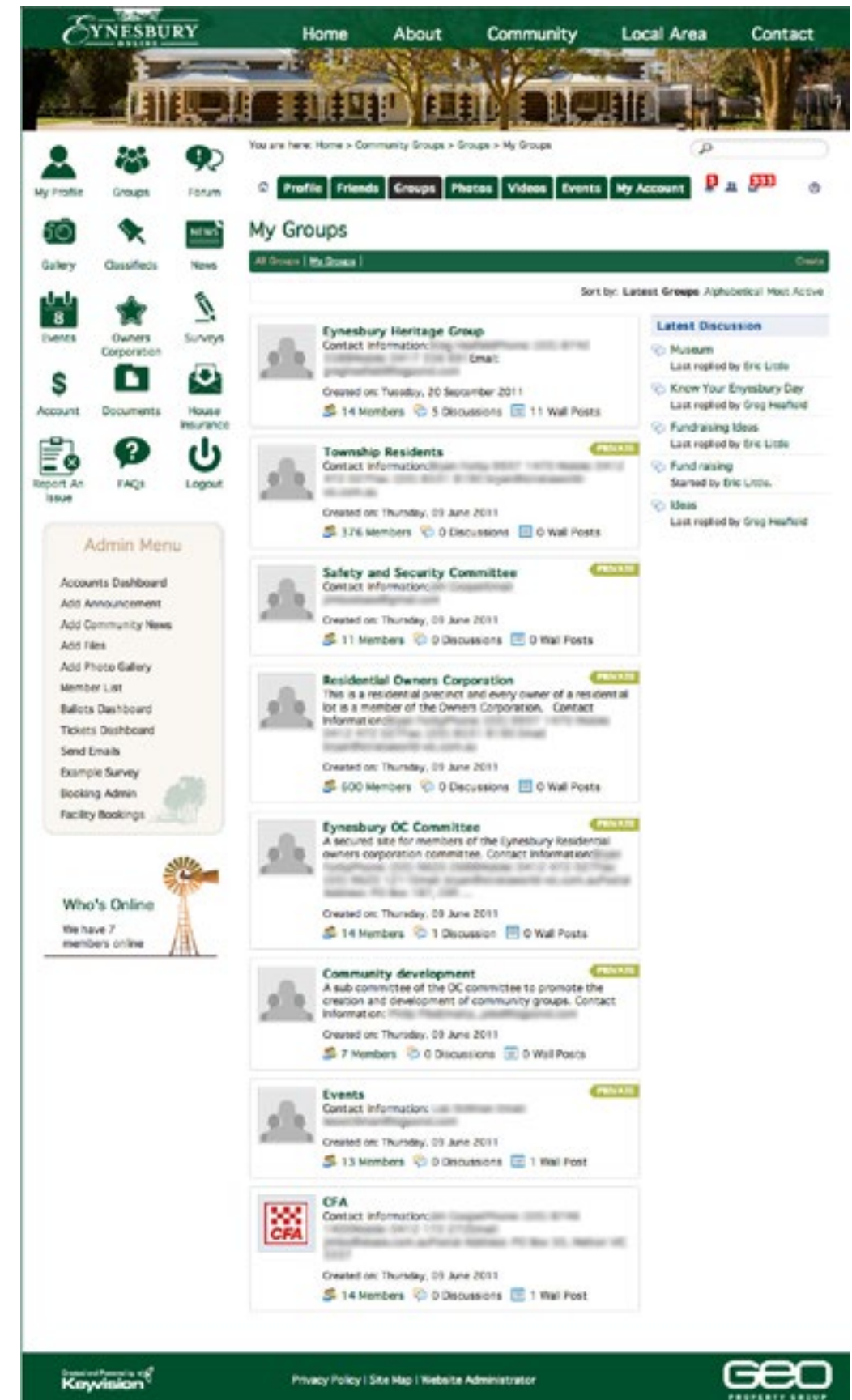
(Alternatively residents can be notified by email which is a free service.)

The screenshot shows a web application interface for MPHC (Metropolitan Park Hockey Club). The top navigation bar includes links for 'HOT NEWS', 'Veteran Players Needed', and a 'Text Size' option. The main content area is divided into two columns. The left column contains a sidebar with 'MPHC Tasks' (including 'Send SMS'), 'MPHC Member Menu' (with links for 'Edit Profile', 'Submit an Article', and 'Falcon Flyer Newsletters'), 'Latest Events' (listing 'Men's Preseason' and '2010 Hockey Registration & Family Fun Day'), and a 'Login Form'. The right column is titled 'SMS DISPATCH: ADMINISTRATOR (BALANCE: 1)' and features a large text input area for 'SMS Message', a 'Sender' field with the value '61417735388', and a 'Recipient' field. A 'send' button is located below these fields. To the right of the message input is a 'Contacts' dropdown menu showing 'Charlie (61417735388)' and a 'Groupname' dropdown. Below the dispatch section is a 'MY CONFIGURATION' table with three rows: 'My Configuration' (with an 'edit' button), 'SMS ARCHIVE' (with a 'show' button), and 'My Phonebook' (with an 'edit' button). Each row includes a small icon representing the feature.

Social Media

Connects communities.

- Full Facebook style application
- Residents can manage their own profiles, upload a profile picture, photos, information
- Create and join groups / clubs and full integration with existing Facebook profiles
- Extremely powerful social network in building a strong, safe and connected online community



Support Tickets

Allows users to submit tickets to predefined categories

- Fully customised
- Submit tickets to a predefined category with a description and attachments (if required)
- Assign various managers based on the category / nature of the individual ticket
- View ticket progress
- Correspond with the manager of a particular ticket
- Manage all tickets via a Ticket Dashboard
- Add comments, change the ticket status and correspond with residents

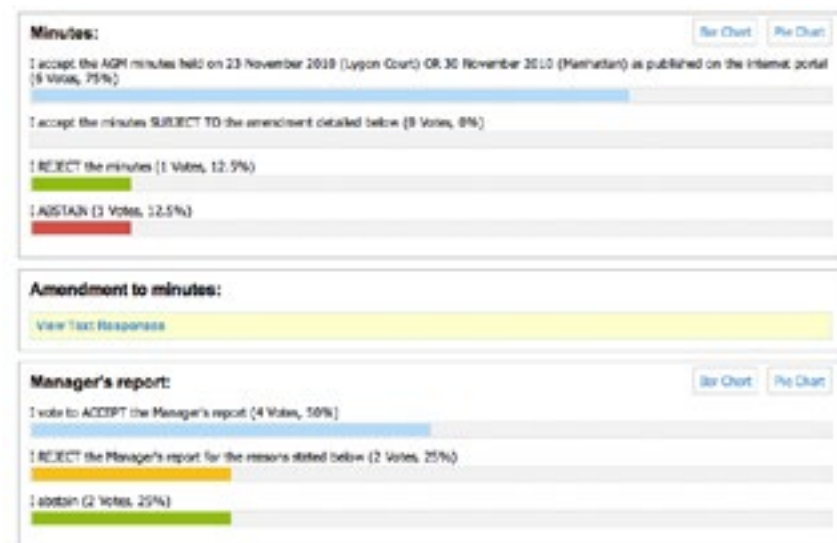
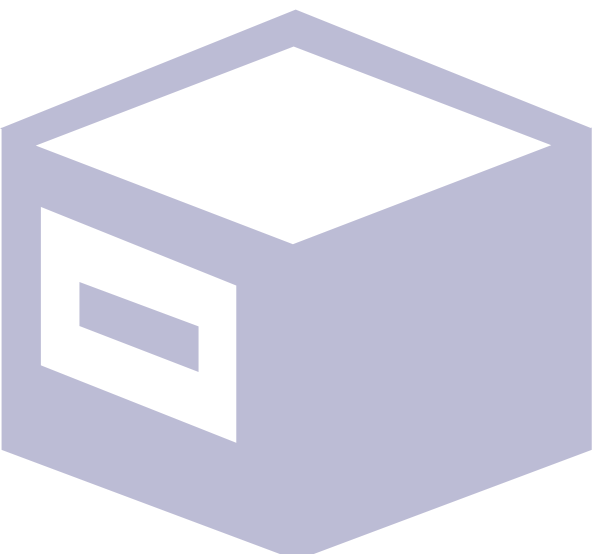
The screenshot displays a web application for 'Zen Apartments Maintenance'. The interface includes a top navigation bar with links for HOME, MY APARTMENT, BUILDING INFO, LOCAL AREA, and CONTACTS. A sidebar on the left contains a 'MY COMMUNITY' section with links to My Profile, My Bookings, Maintenance Requests, Family Bookings, and More, as well as a 'LATEST FILES' section. The main content area is titled 'New - Zen Apartments Maintenance' and contains a form with the following fields: Subject (text input), Priority (dropdown menu set to 'Normal (24 H)'), Category (dropdown menu set to 'Maintenance - Apartment'), Apartment Number (text input), and a large text area for the 'Details of Request'. Below the form, there are two sections labeled 'Required Fields' with 'Save' buttons. The footer of the page includes the Keyvision logo and the text 'Zen Apartments Maintenance'.

Surveys

Keyvision provide a comprehensive and easy to use Survey application and polling tool

This application allows for residents / members of the portal to:

- Submit responses to any range for questions
- Simple Yes / No answers
- Multiple choice, pick one, pick many, ranking drop-down, written responses etc
- Up to 8 different question types to choose from
- Questions can be decorated with a unique image or video
- Responses are saved in a database so that managers can view and report on results



Westwyck - AGM Motion 2011

AGM Motions 2011

This online ballot is conducted in accordance with Section 84 of the Owners Corporations Act 2006 & the Electronic Transmissions (Victoria) Act 2000 and constitutes the formal response to motions to be resolved at the Annual General Meeting for Denton Mills to be conducted on 2 November 2011.

Minutes of the previous meetings are published at Westwyck documents/General meeting minutes on the internet portal www.communityliving.com.au

My apartment is lot:

Minutes acceptance:

☐ We accept the minutes of the SGM held 8 June 2011

☐ We accept the minutes for the SGM SUBJECT TO the amendment detailed below

☐ We abstain

Minutes amendment:

Manager's report:

☐ We accept the report from the manager

☐ We make the following comments on the manager's report

Comment on manager's report:

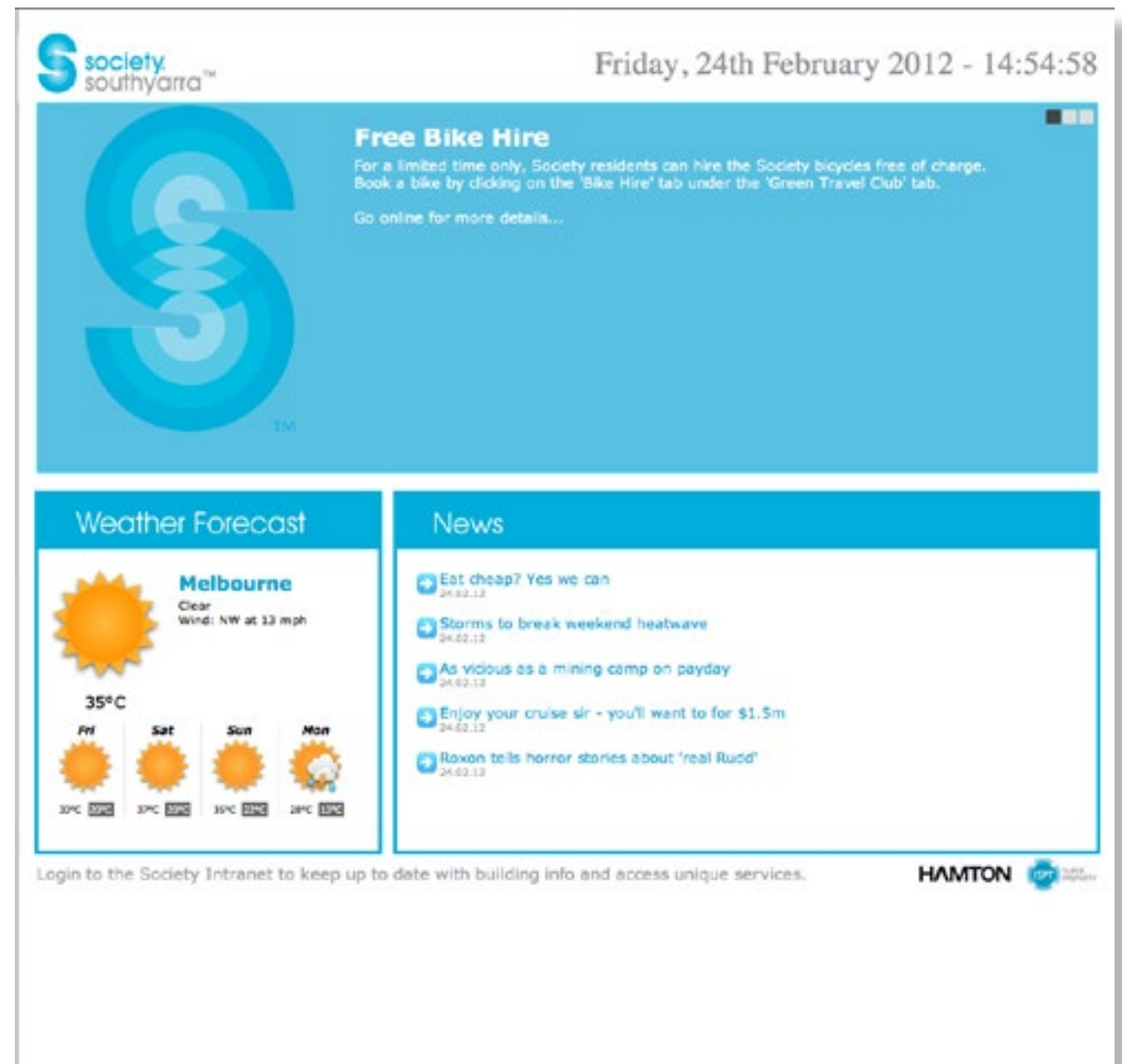
Cancel Continue

Powered by Community Surveys

Weather / Date / Time

Simple plug-in to show local weather conditions as well as local time & date

- Stylised plug-in to display the current local weather conditions
- Time and Date



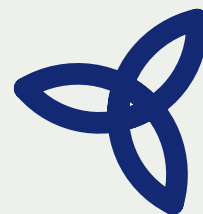
The screenshot shows a web interface for 'society southyarra'. At the top right, it displays the date and time: 'Friday, 24th February 2012 - 14:54:58'. Below the header, there is a large blue banner with a stylized 'S' logo and the text 'Free Bike Hire'. The banner text states: 'For a limited time only, Society residents can hire the Society bicycles free of charge. Book a bike by clicking on the 'Bike Hire' tab under the 'Green Travel Club' tab. Go online for more details...'. Below the banner, there are two main sections: 'Weather Forecast' and 'News'. The 'Weather Forecast' section shows the current weather for Melbourne as 'Clear' with a wind of 'NW at 13 mph' and a temperature of '35°C'. It also includes a 4-day forecast for Friday, Saturday, Sunday, and Monday. The 'News' section lists several articles with dates. At the bottom, there is a login prompt: 'Login to the Society Intranet to keep up to date with building info and access unique services.' and the 'HAMTON' logo.

Case Studies

Springthorpe



Abode 318



Wyndham Harbour



Alamanda



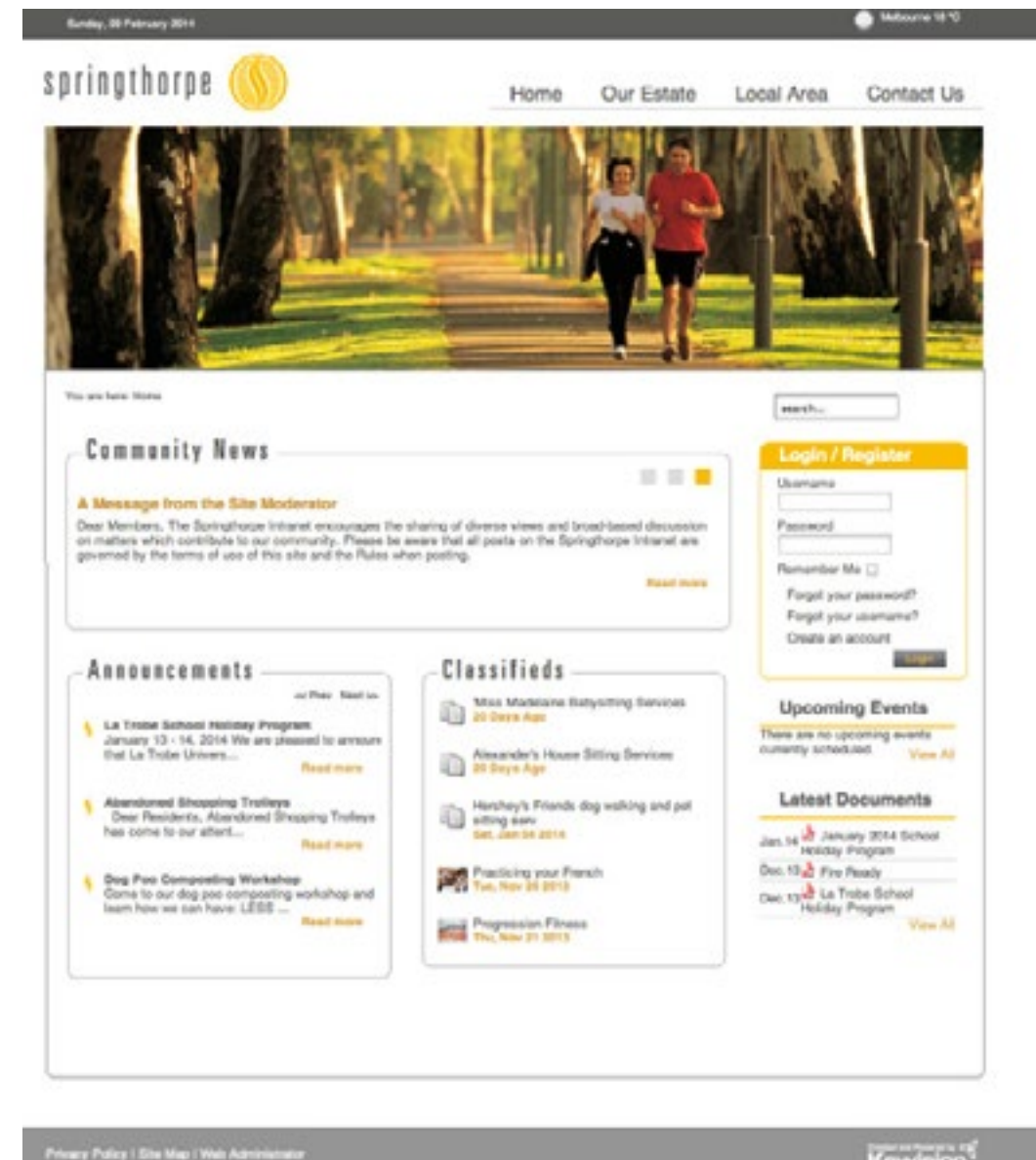
Zen



Springthorpe Online

Case Study - 1

- Established in 2003
- Australia's longest running continuous community portal
- Online booking systems for community facilities
- Online social groups and clubs
- Online booking system for estate facilities
- Local area information
- Events Calendar
- Secure document storage repository
- Facebook-style social media interface
- News Articles
- Comprehensive eNewsletter system that distributes to all members
- Online forms and support
- Guest, Resident & Administrator access
- Comprehensive Google Analytics eporting system



springthorpeonline.com.au

Abode 318

Case Study - 2

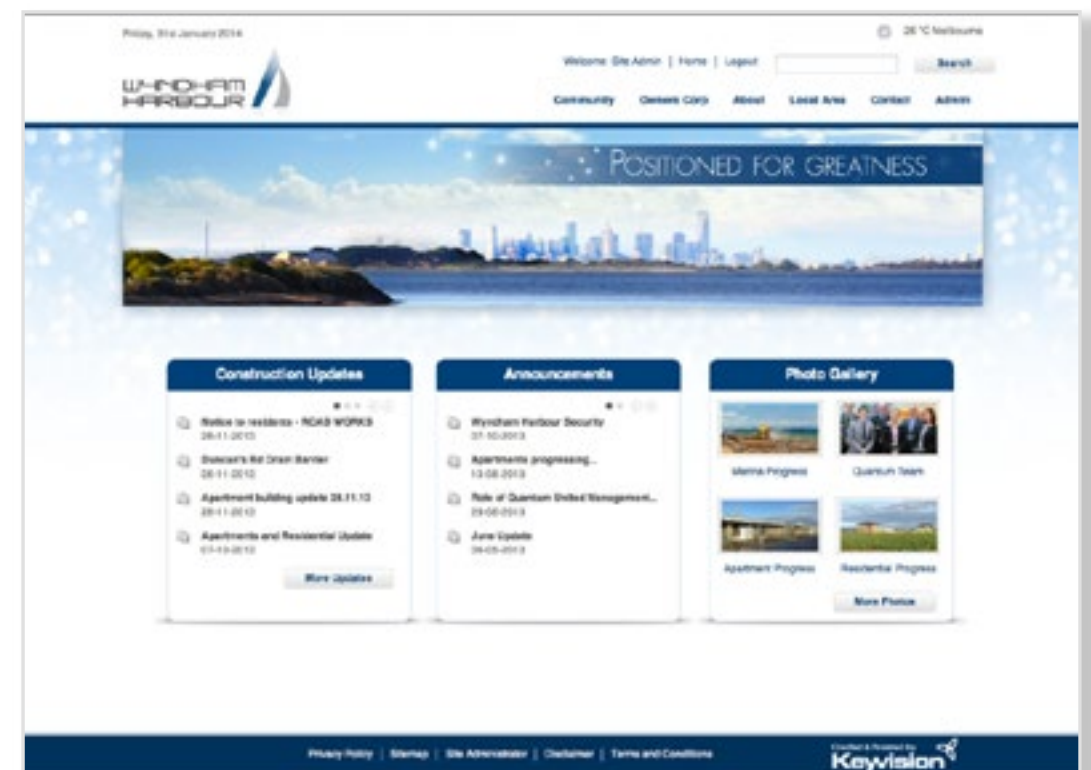
- Fully responsive portal
- Online booking systems for apartment facilities
- Building information
- Maintenance Request system
- Secure document storage repository
- Building Announcements
- User dashboard
- Multiple access levels e.g. owner, tenant, landlord, concierge
- Comprehensive Google Analytics reporting system
- Comprehensive eNewsletter system that distributes to all members
- Online forms and support



Wyndham Harbour

Case Study - 3

- Construction updates for purchases
- Resident Facility information
- Secure document storage repository for all Owners Corp documents
- Photo Gallery with multiple albums
- Announcements / News Articles
- Guest, Resident & Admin access
- Comprehensive Google Analytics reporting system
- Comprehensive eNewsletter system that distributes to all members
- Online forms and support

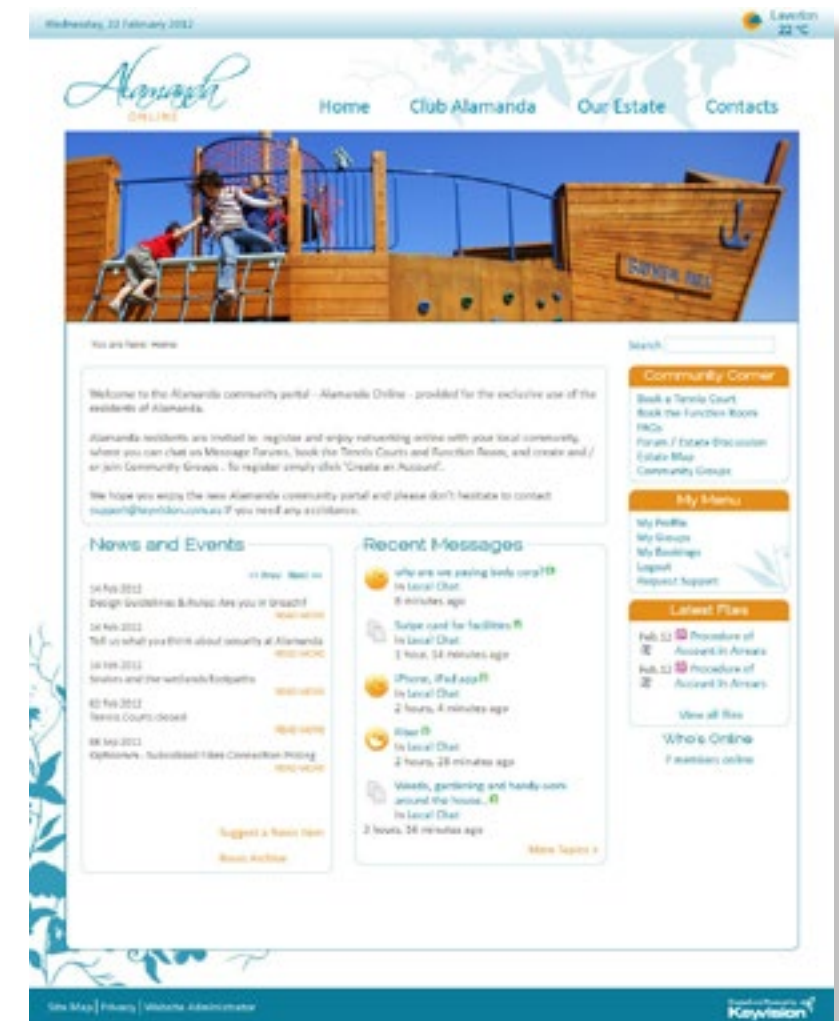


wyndhamharbouroverline.com.au

Alamanda Online

Case Study - 4

- Online booking systems for community facilities
- Resident Facility information
- Events Calendar
- Secure document storage repository
- Facebook-style user interface
- News Articles
- Online Social Groups
- Guest, Resident & Administrator access
- Comprehensive Google Analytics reporting system
- Comprehensive eNewsletter system that distributes to all members
- Online forms and support

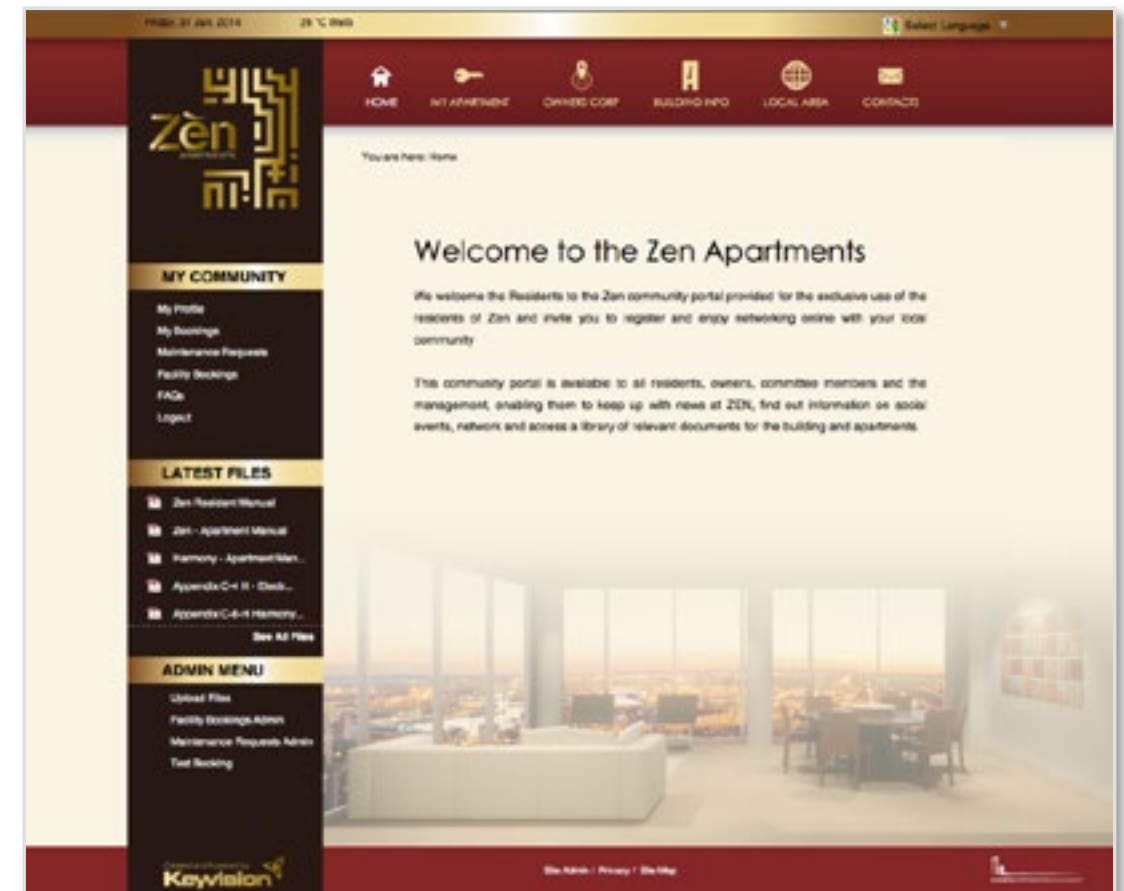


alamandaonline.com.au

Zen Apartments

Case Study - 5

- Online booking systems for community facilities
- Resident Facility information
- Events Calendar
- Secure document storage repository
- Facebook-style user interface
- News Articles
- Online Social Groups
- Guest, Resident & Administrator access
- Comprehensive Google Analytics reporting system
- Comprehensive eNewsletter system that distributes to all members
- Online forms and support



zenocm.com.au

Some of Our Projects

1. Prima Tower
www.primatower.com.au
2. Abode 318
www.abode318portal.com.au
3. Wyndham Harbour Online
www.wyndhamharbouroonline.com.au
4. Williams Cove Online
www.williamscoveonline.com.au
5. Zen Apartments Online
www.zenocm.com.au
6. The Artist Online
www.artistocm.com.au
7. Springthorpe Online
www.springthorpeonline.com.au
6. Alamanda Online
www.alamandaonline.com.au



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